

We come



CLOUD CONNECTION 101

dataminer.services cloud native services tailormade for your DataMiner

CLOUD CONNECTION 101

YOUR HOST

*

Baptiste Pattyn



PRODUCT OWNER CLOUD

BAPTISTE.PATTYN@SKYLINE.BE

CATALOG

STAAS DATAMINER.SERVICES REMOTE ACCESS

WHAT'S ON THE MENU

Agenda

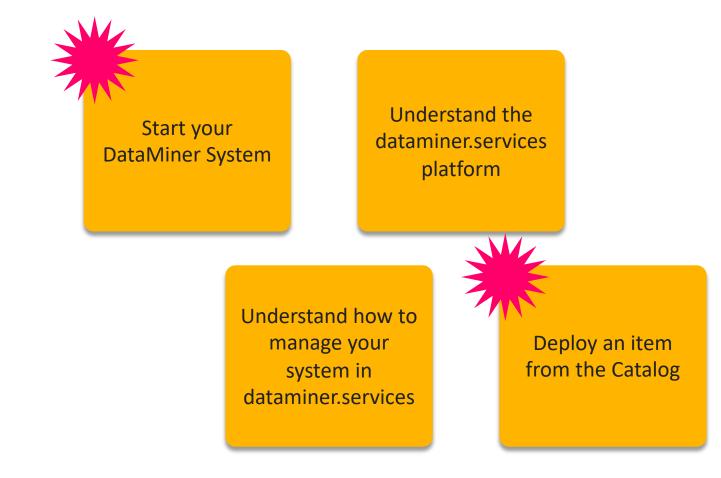
- 1. Start your own DataMiner system
- 2. Why dataminer.services?
- 3. How does it work?
- 4. Meet the features
- 5. How to manage your systems?
- 6. Deploy something from the Catalog







Goals











dataminer.services

C



Dep

- 1. Go to '**dataminer.servic**e
- 2. Install Cube
- 3. Click on 'Add a DataMin
- 4. Choose 'DataMiner as a
- 5. Create a new organizat
- 6. Fill in the form
- 7. Click **'Deploy'**

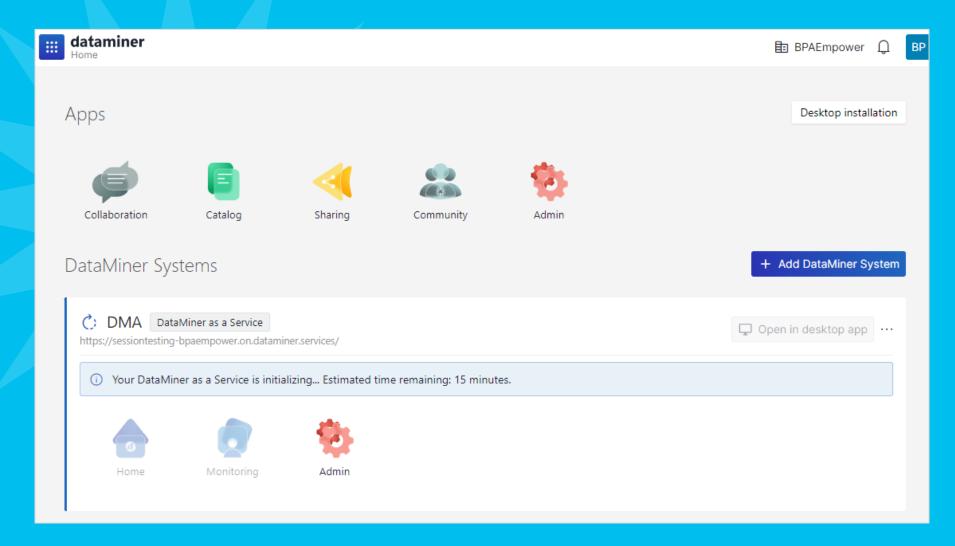
← Add DataMiner as a Service

| Organization | | | |
|-----------------------|---------------------------------------|----------|--|
| BPAEmpower | × | ~ | |
| | Cr | eate new | |
| DataMiner System Name | | | |
| BPA | | | |
| DataMiner System URL | | | |
| bpa | | | |
| | https://bpa-bpaempower.on.dataminer.s | ervices/ | |
| Username | | _ | |
| Admin | | | |
| Password | | | |
| ••••• | | 0 | |
| Confirm Password | | | |
| ••••• | | 0 | |
| | ✓ I agree to the terms of s | ervice. | |
| | De | ploy | |
| | | | |

aaS

| | × Create organization |
|---|---|
| | Name |
| | BPAEmpower |
| | Url |
| | bpaempower |
| | https://bpaempower.on.dataminer.services/ |
| T | Create |
| | Spin up your DaaS |

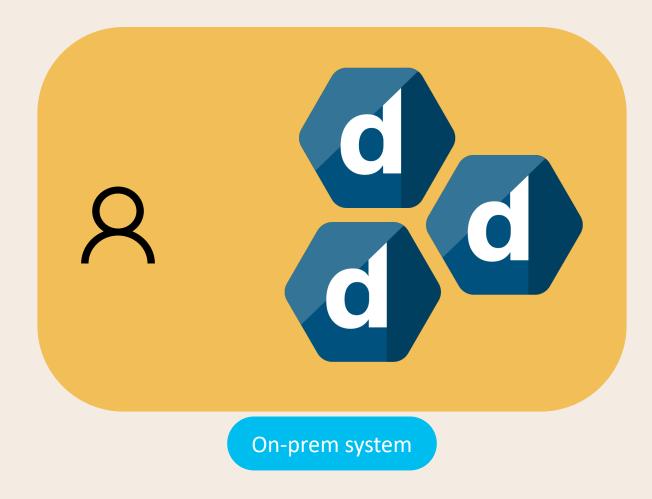
Deploy your own DaaS



The Cloud elevator pitch, going up!

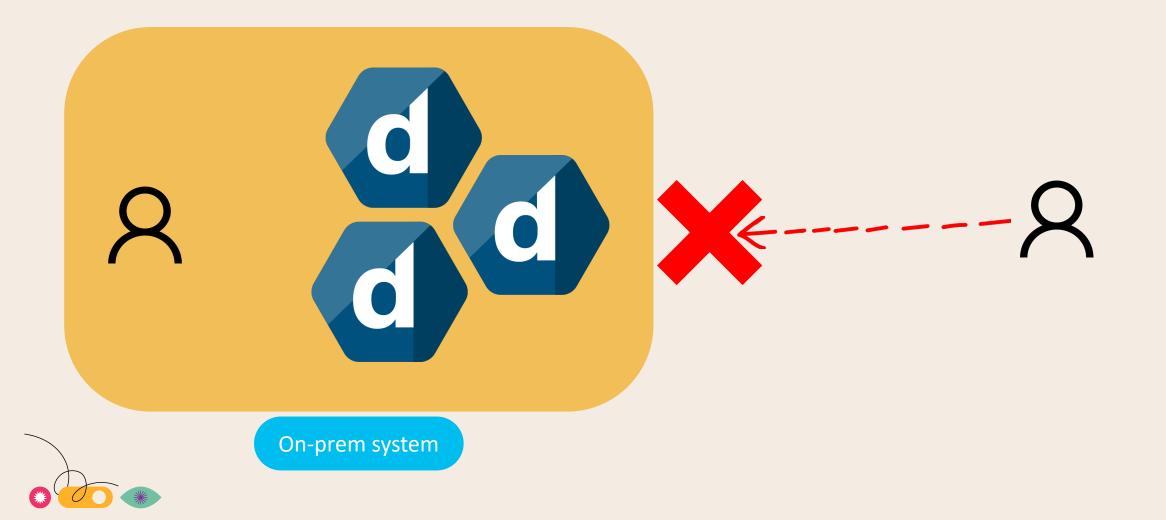


Access your system, from anywhere, at any time

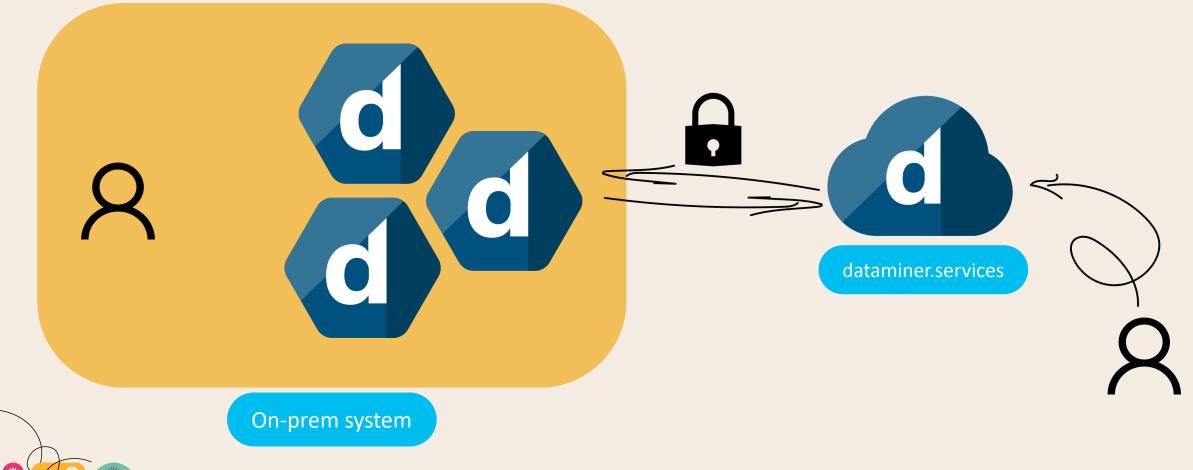




Access your system, from anywhere, at any time



Access your system, from anywhere, at any time



Behind the curtains, the cloud's secret sauce



Setup the communication with dataminer.services

Understand the dataminer.services platform



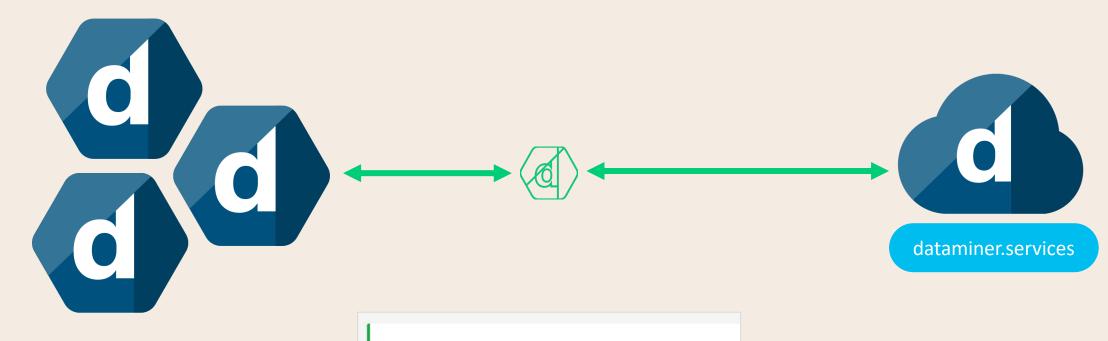
DataMiner Extension Modules (DxM)



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DataMiner connection states



Sessiontesting DataMiner as a Service https://sessiontesting-bpaempower.on.dataminer.services/



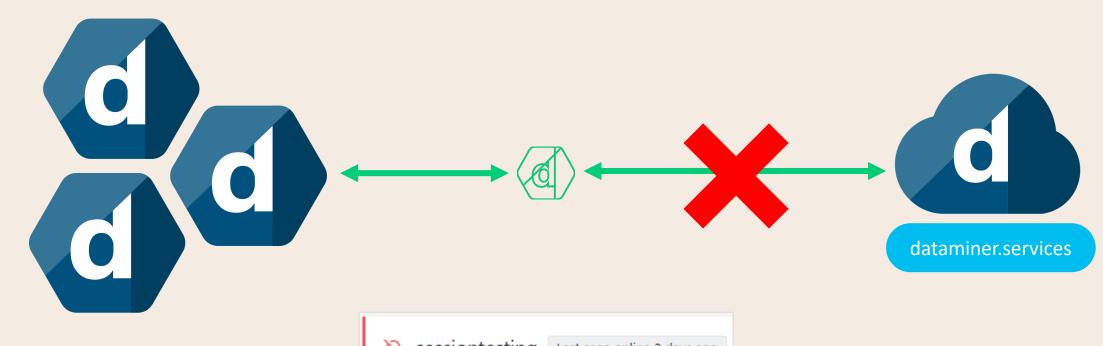
DataMiner connection states



https://sessiontesting-bpaempower.on.dataminer.services/



DataMiner connection states



Sessiontesting Last seen online 2 days ago https://sessiontesting-bpaempower.on.dataminer.services/

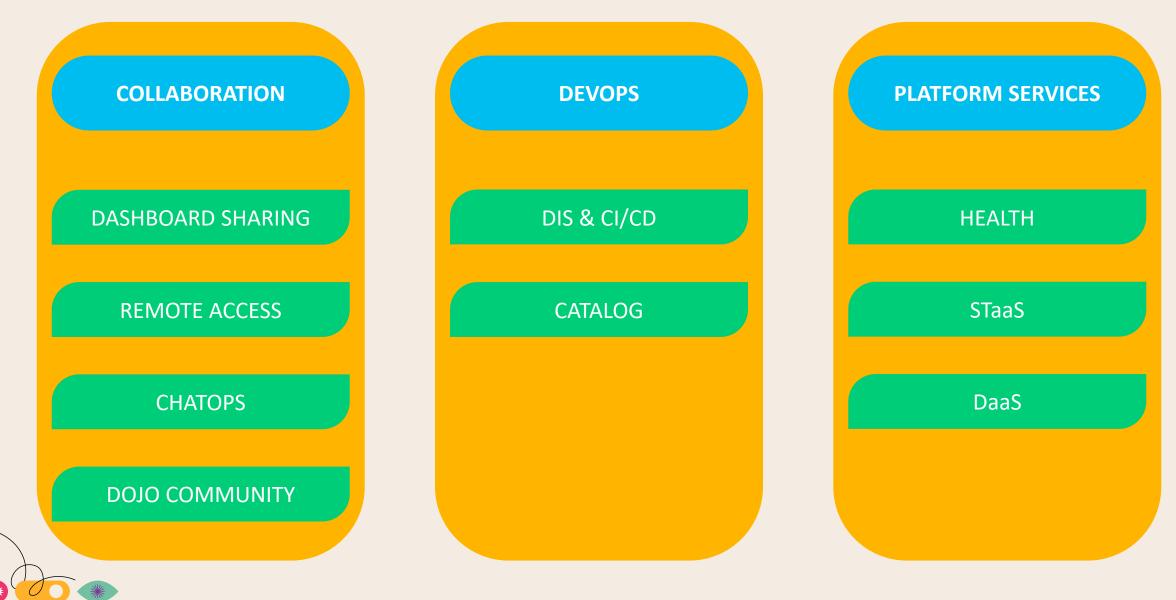


Meet the features

Speed date with the Cloud, love at first byte



Meet the features



GET EMPOWERED

Let's have

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How to manage your systems?

Cloud management 101



How to manage your systems?

The one UI to rule them all

admin.dataminer.services

| dataminer | | | | BPAEmpower | Д ВР |
|-------------------|-------------------|------------------------------------|------------------------|--------------------|----------------------------------|
| Drganization | | | | | |
| Cverview | Status | Request verification | Credits | C | 3 |
| <u>ළ</u> , Users | Verified | Not verified 😣 🖽 | DataMiner Credits | | |
| 🕞 Keys | License | Essential Tier ⊘ 🖽 | | | |
| 🛃 Audit | | | | | |
| හි Settings | Usage | | Chat integration: Team | is D | 3 |
| DataMiner Systems | Concurrent shares | 0/3 | Microsoft tenant ID | | |
| sessiontesting v | | | Not Configured | Grant admin conser | t |
| Overview | | | | | |
| Users | DataMiner System | IS | | Ur | derct |
| Nodes | NAME | URL | STATUS | | Mana |
| Keys | sessiontesting | https://sessiontesting-bpaempower. | 🕗 Online | | SVSte |
| Deployments | | | | data | iderst mana syste imine |
| Outgoing Shares | | | | | |
| Settings | | | | | |

GET EMPOWERED

Let's have

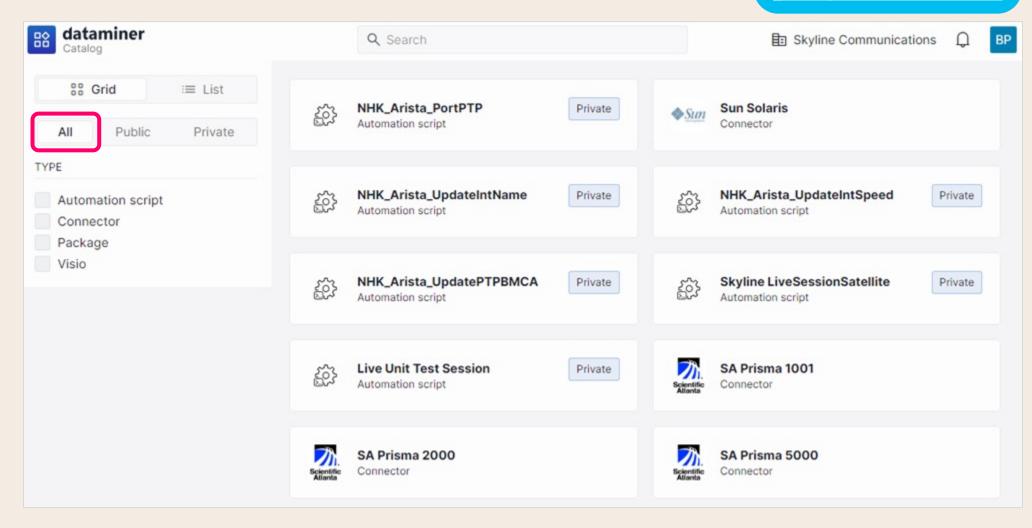
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GET EMPOWERED

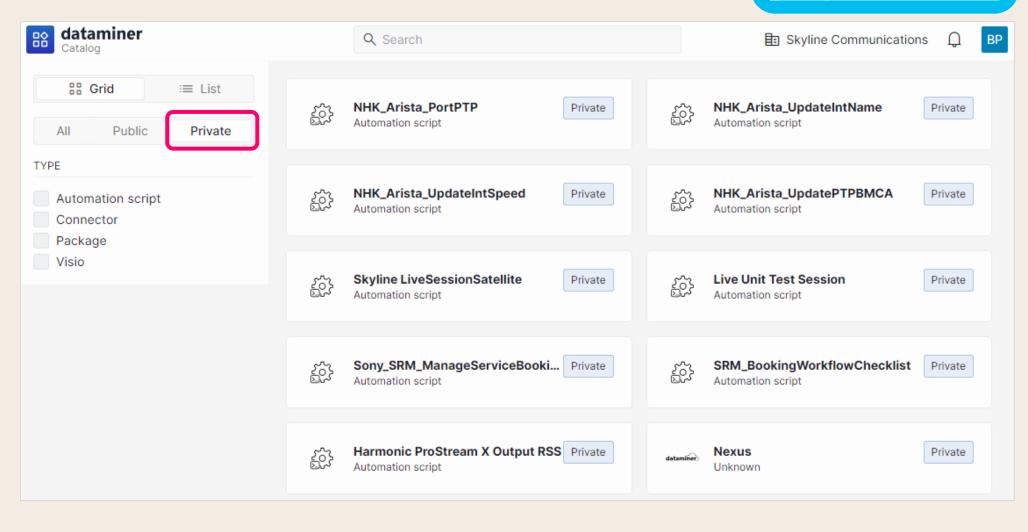
Pick and click, easy deployments from the Catalog



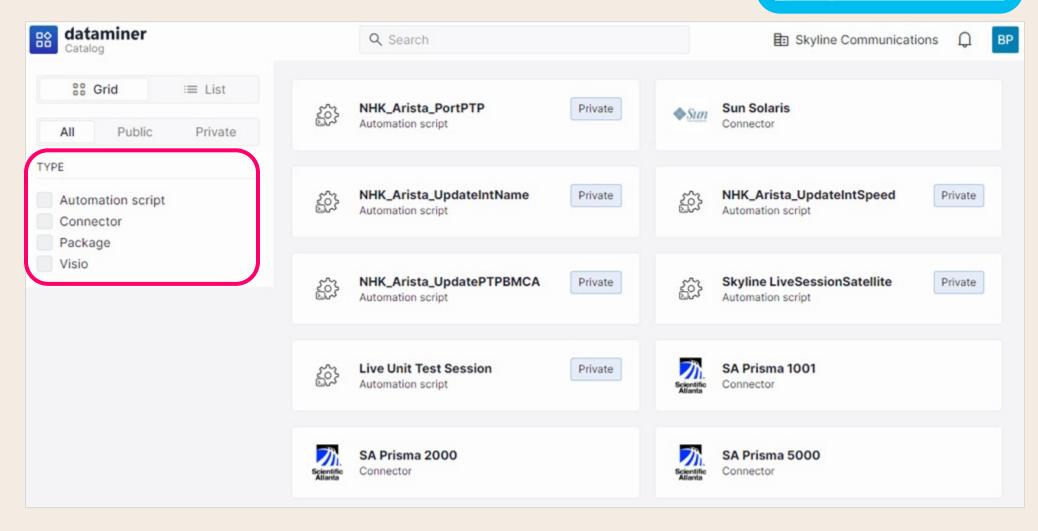
Public vs private items



Public vs private items



Filter by type



Filter by type

| Catalog | | Q Search | | | B Skyline Communications ↓ | | |
|--|----------|---|---------|----------|--|---------|--|
| Crid :≡ List All Public | \$ \$ | Vertiv Watchdog 100-PNPS Visio | | ¢ | EUR Devices Visio | Private | |
| TYPE Automation script Connector Package | ¢ | Skyline Ziine Philips DVS3810 Visio | Private | ¢ | Skyline Ziine Skyline SLA Definiti Visio | Private | |
| Visio | ¢ | Ziine Philips DVS3810 Visio | Private | ¢ | Ziine Skyline SLA Definition Basic Visio | Private | |
| | <u>م</u> | Verizon DM Tools Visio | Private | <u>م</u> | Socomec Diris A40-A41 [Ziine] Visio | Private | |
| | ¢ | Gude Expert Power Control NET 24 Visio | K . | ¢ | DCS21 Visio | Private | |



Deploy the SRM package

- 1. Go to 'catalog.dataminer.services'
- 2. Search for 'SRM for MediaOps'
- 3. Install the package









DATA API & SCRIPTED CONNECTORS

Effortlessly integrate &

DATA API & SCRIPTED CONNECTORS

YOUR HOST

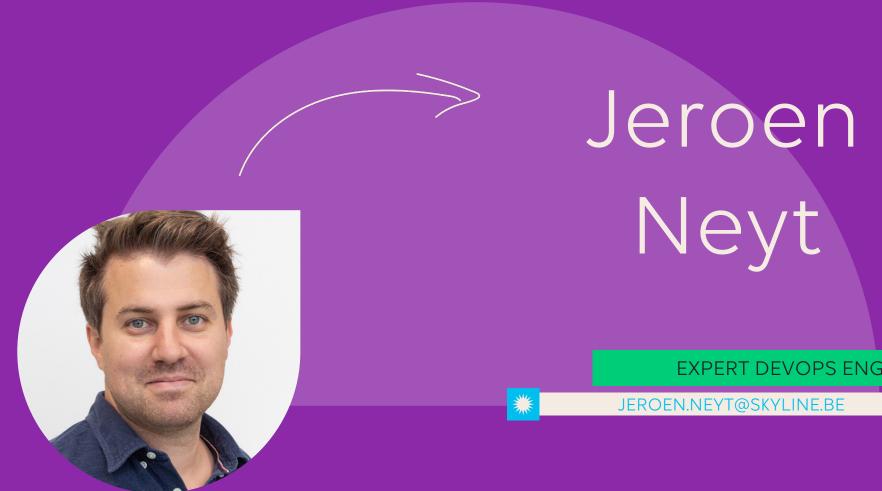
Jan-Klaas Kesteloot

PRODUCT OWNER DATA ACQUISITION

JANKLAAS.KESTELOOT@SKYLINE.BE

DATA API IDP, PTP Data Engine CI/CD





EXPERT DEVOPS ENGINEER

YOUR HOST

業

Pedro Debevere



PRINCIPAL DEVOPS ENGINEER

PEDRO.DEBEVERE@SKYLINE.BE

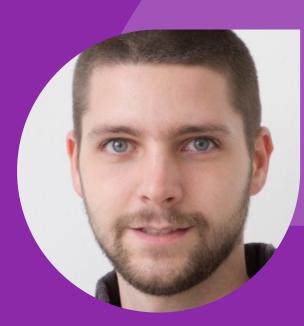
YOUR HOST

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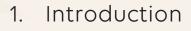
Simon Vandamme



SIMON.VANDAMME@SKYLINE.BE



Agenda



- 2. Data API
- 3. Scripted Connectors
- 4. Hands-on!
- 5. Limitations
- 6. Coming Up





Goals

Understand the concept of Data API Recognize the advantages of Data API

Create a Scripted Connector



Because we need to start somewhere.. 🔦



Preview Availability



Currently in preview with the TB_j , αt soft-launch option enabled.





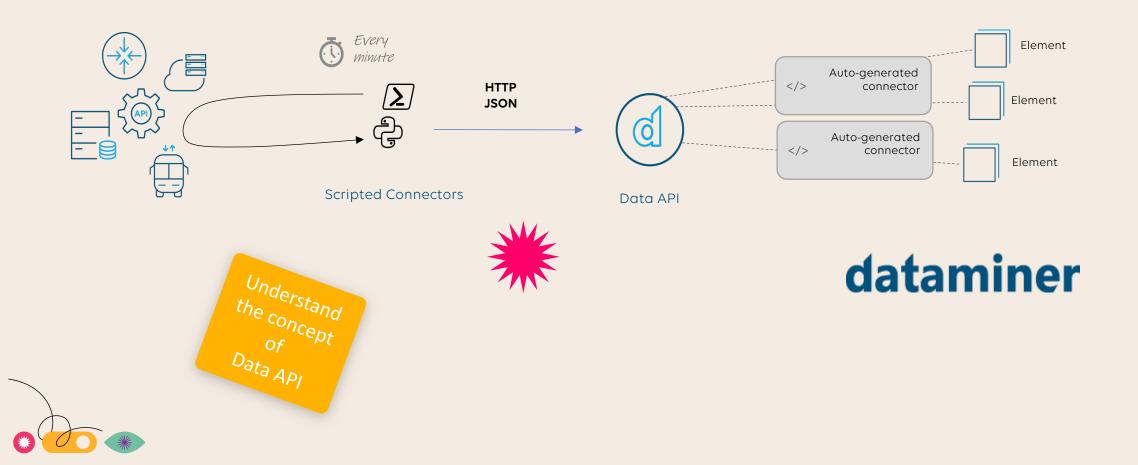
What is it?

An easy way to script and deploy ad-hoc integrations with products and data-sources in your operation on the fly, without the need for a DataMiner connector (or the knowledge to implement a connector)

- Data API: Ingest the requests, pushing values into parameters of dynamically created elements that rely on automatically generated connector.
- Scripted Connectors: Python or PowerShell scripts to integrate new data sources, transmitting JSON data to the Data API.



What is it?



JSON data handling

- Auto-generate elements with parameters and values
- Automatic updates to parameter values
- Trended by default
- No JSON schema







Why should you use it

DATA API & SCRIPTED CONNECTORS

- No specific scheme or syntax (JSON response from an HTTP API can seamlessly be transmitted to Data API)
- Python & PowerShell but Data API is basically open for any client language
- Easy to use

STANDARD CONNECTORS

- Adhere to DataMiner Connector Markup
 Language
- Additional logic in C#
- Support for DCF, SRM Functions

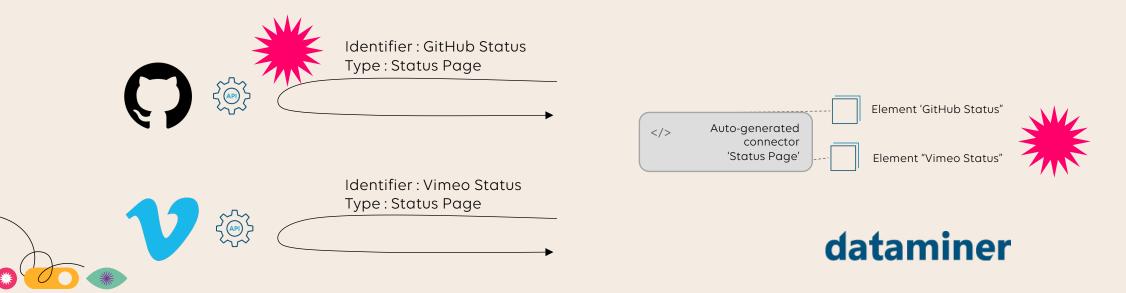






HTTP API

- HTTP endpoint <host address>/api/data/parameters
- HTTP Request should include the following HTTP header fields:
 - The **identifier**, is used to identify the source of the request. It must be unique within the DMS cluster. The identifier serves as the initial name of the element, which can be renamed later at any time.
 - The type is used to group identifiers of the same type together, making it easier to manage these elements.
 The type is used as the name of the auto-generated connector.



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Auto-generated connectors

- The Data API creates & maintains auto-generated connectors.
- It provisions elements based on the identifiers.

| dataminer | | | ÷ 🛞 | - 🗆 🗙 | dataminer | | | = 🛞 = | |
|--|---|---|--|-------------------|--|---|------------------------------|-----------|-----------|
| Protocols & Templates X | | | | | Protocols & Templates 🗈 St | tatus Page: Production:1.0.0.1 🗙 | | | |
| Surveyor 🗮 🤶 | | | | | Surveyor 🗮 🤶 | | | | |
| protocols & templates elements | | | | Check for updates | 3 | this protocol is read-only | | | |
| 16 PROTOCOLS & SERVICE PROTOCOLS A-Z 4 VERSIC | ONS, INFORMATION TEMPLATES & VISIO FILE | 2 TEMPLATES A-Z | 2 ELEMENTS A-Z | | Activity GENERAL Show details | | | | |
| Evertz 5700MSC - DTP Interface Generic Rack Layout Manager 2014 Microsoft Platform 2014 NATS Dummy Connector 2014 Skyline Configuration Manager 2014 Skyline iDP Connectivity 2014 Skyline IDP Discovery 2014 Skyline IDP Device 2014 | luction 1.0.0.1 d | ALARM Template1 Or Monitoring TEMD Status Page Not used | Assign elements GitHub Status Vimeo Status | ★ | <pre>(Protocol smins="http://www.skyl. dwms:Status Page/(Mame) (Version3.0.0.1/Version) (Provider:Sgline Comunication) (Type office Type The Comunication (Type office Type) (Type office Type) (Dislay page) (Mame)Parameters (Pages) (Mame)Parameters (Pages) (Mame)Parameters (Pages) (Claime) (Paramid="1000000" true (Paramid="1000000" true (Paramid="1000000" true (Claime)Page.14(/Mame) (Paramid="1000000" true (Claime)Page.14(/Mame) (Paramid="1000000" true (Claime)Page.14(/Mame) (Claime) (</pre> | <pre>ted by the DataMiner Data API at 2024-05-20109:29:27.7722> ins.be/protocol* ins.c/provider> iins.c/provider> iins.c/provider> iins.c/provider> iins.c/provider> iins.c/sweP> dding="true" saveInterval="PT12H"> c/Name> alsec/SWPP> dding="true" saveInterval="PT12H"> c/Name> Maing="true" saveInterval="PT12H"> c/Name> Ming="true" saveInterval="PT12H"> c/Name> c/Description> Raw[ype> be> param//LengthType> (Monitored> (RTDisplay> "sameters c/Column> Kow> </pre> | | Find | |
| ę | | | | Upload | Community | | | OK Cancel | cel Apply |
| VE ALARMS: 2 ALARMS (2 UNREAD) | | • 1 • 1 🗠 🔳 📻 🕒 🝸 No RCA filte | r Cilian | 2 ^ | ACTIVE ALARMS: 2 ALARMS (2 UNREAD) | 1 1 k/ | = F C Y No RCA filter Filter | | 2 ^ |

Support for tables

- Convert JSON arrays from HTTP body to table in the element.
- Transform nested arrays into multiple tables with foreign keys.



Support for tables

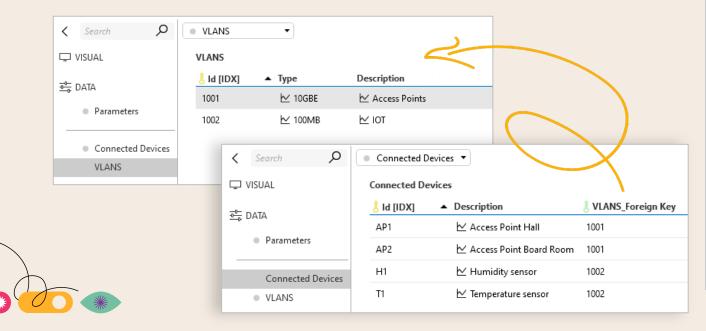
- This JSON array is transformed into a table called **People** with columns *ID, Name, Age, and Height*.
- The field *Id* always serves as the primary key for the table.

| < Search D | People | • | | | | | [] |
|------------|----------------------------|---------|-----------|----|----------------|------|---------|
| C VISUAL | People | | | | Filte | er | ۲) ک |
| ⊡ DATA | <mark> </mark> d [IDX] | ▲ Name | 83 Age | di | 5.17 Height | di. | < |
| Parameters | 1 | 🗠 John | \succeq | 25 | \succeq | 1.75 | |
| People | 2 | 🗠 Alice | \succeq | 30 | \sim | 1.60 | |
| (0) ALARMS | 3 | 🗠 Bob | \succeq | 28 | \succeq | 1.82 | |
| | | | | | | | |

| { |
|---|
| "People": [——————————————————————————————————— |
| $\{$ |
| "Id": 1, |
| "Name": "John", |
| "Age": 25, |
| "Height": 1.75 |
| }, |
| { |
| "Id": 2, |
| "Name": "Alice", |
| "Age": 30, |
| "Height": 1.60 |
| }, |
| { |
| "Id": 3, |
| "Name": "Bob", |
| "Age": 28, |
| "Height": 1.82 |
| } |
|] |
| } |

Support for tables

- The information from the VLANS array is distributed into two tables:
 - The VLANS table
 - The Connected Devices table





Units & decimal precision

- Default behavior:
 - No units 😡
 - Decimal precision defined by first data
- Fear not!
 - Reconfigure it by using config endpoint <host address>/api/config
 - Use it after a first data request already has been made

| | Parameters | • | | | [] | |
|-------------------|------------------|---|------------|---------------|-----------------------|------|
| | Cpuutilization 🗠 | | 31 | Date 🗠 | May 29, 2024 09:55:56 | |
| | Location 🗠 | | lzegem | Memoryusage 🗠 | 27 | |
| | Name 🗠 | | Lab router | Summary 🗠 | Lab router device | ,,,, |
| \mathcal{H}^{-} | Temperature 🗠 | | 30.81 | | | |
| | | | | | | |



Units & decimal precision

| Parameters Cpuutilization Location | 31 Izegem | Date ₩ Memoryusage ₩ | [] May 29, 2024 09:55:56 27 | |
|---|----------------------|----------------------------|------------------------------------|---|
| Name 🗠 Temperature 🗠 | Lab router 30.81 | Summary 🗠 | Lab router device | 1 { 2 "decimals": { 3 "Cpuutilization |
| Parameters | | | [] | 4 "Temperature": 5 }, 6 "units": { 7 "Cpuutilization 8 "Temperature": 9 "Memoryusage": |
| Cpuutilization 🗠 | 31.00 % | Date 🗠 | May 29, 2024 09:55:56 | 10 } 11 } |
| | | | | |
| Location 🗠 | Izegem | Memoryusage 🗠 | 27 % | |
| Location 🗠 Name 🗠 | lzegem Lab router | Memoryusage 🗠 Summary 🗠 | 27 % Lab router device | |



Scripted Connectors

Wait! What!? What's that? A connector? A script?



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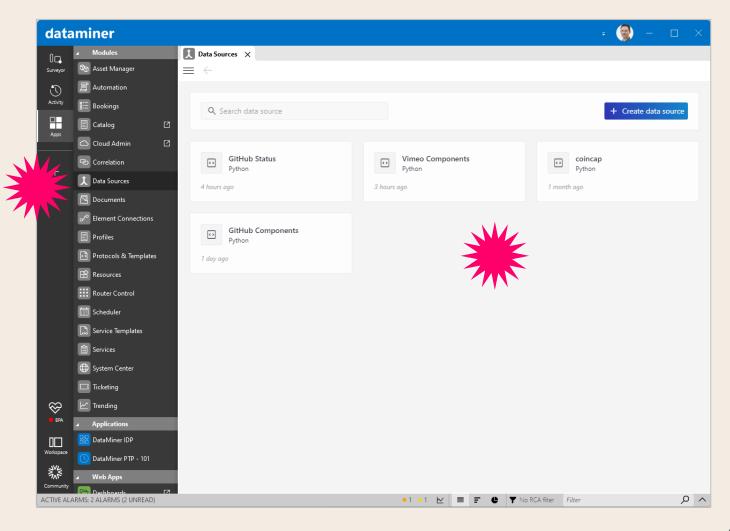
Let's have

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Scripted Connectors

- Python or PowerShell scripts
- Run on DataMiner system
- Available via module **Data Sources**
- Run every minute



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Let's have

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Hands-on!

Steps of the classroom exercise

- 1. Find & understand the example Python script
- 2. Understanding expected outcome
- 3. Change the Python Script with GitHub .dev
- 4. Create a scripted connector
- 5. (tweak the trending, configure the alarm thresholds)

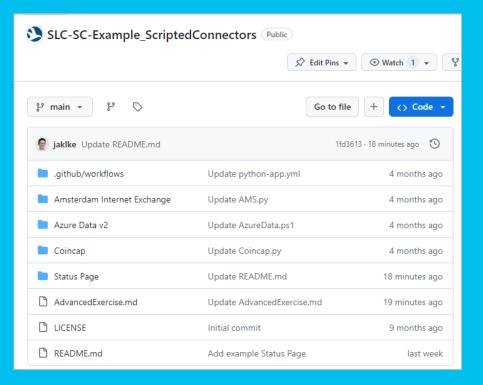


Advanced Exercise

1. Go to '<u>aka.dataminer.services/2</u>'

2. Navigate to AdvancedExercise.md

| SLC-SC-Example ScriptedConnectors / AdvancedExercise.md | Q Go to file |
|---|----------------------------|
| 🔮 jaklke Update AdvancedExercise.md | 2efe138 · 20 minutes ago 🕚 |
| 125 lines (93 loc) · 3.86 KB | |
| Preview Code Blame | Raw 🖸 坐 🖉 👻 🗄 |
| Advanced Exercise | |
| Polling the data | |
| Create a data source to poll the status of a networking device | |
| 1. Open the Data Sources module: In DataMiner Cube, click Apps in the sidebar to the left a | and select Data Sources, |



Classroom exercise

- Find & Understand
 - 1. Go to 'aka.dataminer.services/2'
 - 2. Go to **Status Page ->** StatusPageComponents.py
 - 3. Open in GitHub.dev

| Image: SLC-SC-Example_ScriptedConnectors / Status Page / StatusPageComponents.py | Q Go to file |
|---|---|
| 👮 jakike Add example Status Page 🖌 | a11583f · last week 🕚 |
| 31 lines (24 loc) · 1.21 KB | |
| Code Blame | Raw 🗘 🗶 🗸 🖸 |
| 1 import requests | Edit file |
| 2 3 ∨ def main(): 4 # Define the service for which we are checking the status | Edit in place e |
| # Example service for which we are checking the status # Example services using this API are GitHub, Dropbox, Discord, Vimeo | Open with |
| 6 service = "GitHub Status" 7 | github.dev 💽 |
| 8 # Set the base URL of the status page API for the service | GitHub Desktop |
| 9 # Example API URLs for these services are: | |
| <pre>10 # https://www.githubstatus.com, https://status.dropbox.com, https://discor</pre> | dstatus.com, https://www.vimeostatus.com/ |
| <pre>11 urlapi = "https://www.githubstatus.com"</pre> | |
| 12 | |
| 13 # Define header parameters for the request to the local API | |

| E S. / SLC-SC-Example_Script | tedConnect Q Type (|] to search |
|--|-------------------------|--------------------------|
| <> Code 🕥 Issues ট্র Pull request | ts 🕑 Actions 🖽 Proj | ects 🕕 Security 🗠 Insigh |
| SLC-SC-Example_Scripted | dConnectors Public | |
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| ξ ⁹ main → ξ ⁹ ⊳ | Q Go to file | t + <> Code - |
| 😭 jaklke Add example Status Page | ✓ a11583f | 2 days ago 🕤 35 Commits |
| .github/workflows | Update python-app.yml | 2 months ago |
| Amsterdam Internet Exchange | Update AMS.py | 2 months ago |
| Azure Data v2 | Update AzureData.ps1 | 2 months ago |
| Coincap | Update Coincap.py | 2 months ago |
| 🖿 Status Page | Add example Status Page | 2 days ago |
| | Initial commit | 7 months ago |
| README.md | Add example Status Page | 2 days ago |

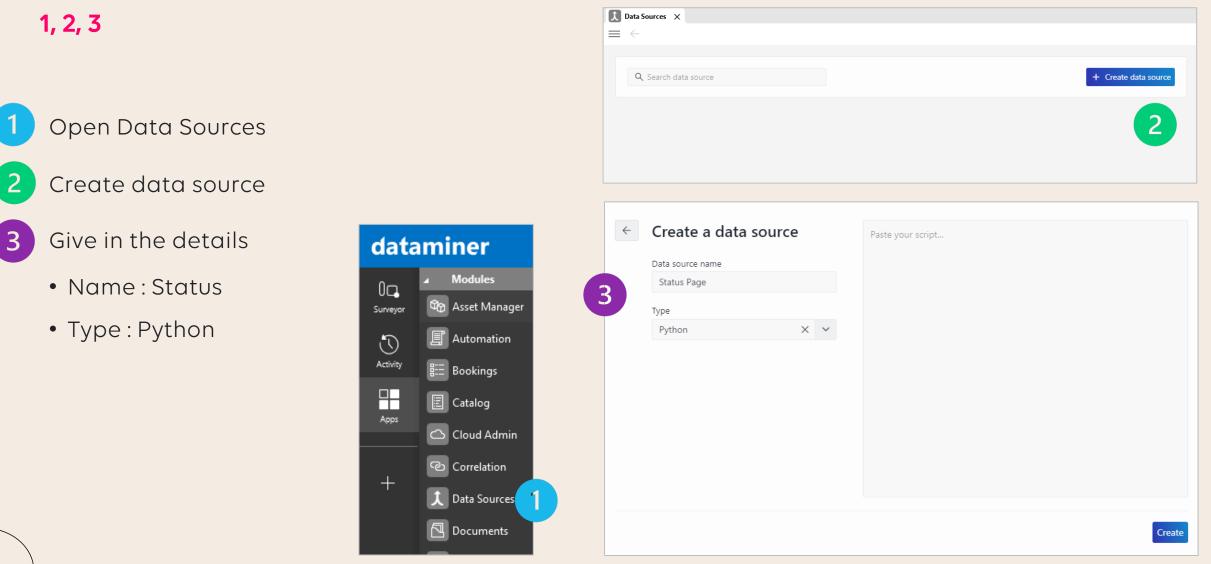
Classroom exercise

• Prepare Scripted Connector

- 1. Change service name
- 2. Copy script to clipboard

| | $\leftarrow \rightarrow \qquad $ |
|---------|---|
| 🕏 Stati | PageComponents.py × |
| Status | ge > 🝖 StatusPageComponents.py > 😚 main |
| 1 | import requests |
| 2 | |
| 3 | def main(): |
| 4 | # Define the service for which we are checking the status |
| 5 | # Example services using this API are GitHub, Dropbox, Discord, Vimeo |
| 6 | service = "GitHub Status" |
| 7 | |
| 8 | # Set the base URL of the status page API for the service |
| 9 | # Example API URLs for these services are: |
| 10 | # https://www.githubstatus.com, https://status.dropbox.com, https://discordstatus.com, https://www.vimeostatus.com/ |
| 11 | urlapi = "https://www.githubstatus.com" |
| 12 | |
| 13 | # Define header parameters for the request to the local API |
| 14 | header_params = { |
| 15 | "identifier": service, |
| 16 | "type": "Status Page", |
| 17 | } |
| 18 | |
| 19 | # Create a session object to manage and persist settings across requests |
| 20 | session = requests.Session() |
| 21 | |
| 22 | # Send a GET request to the status API to get the current status of the components in JSON format |
| 23 | <pre>components = session.get(urlapi + "/api/v2/components.json")</pre> |
| 24 | |
| 25 | # Send a PUT request to the local Data API with the status data |
| 26 | # Include the header parameters for additional context |

Create scripted connector



Create scripted connector

4, 5, 6

4 Paste Python script

Click 'Create'

| ÷ | Create | а | data | source |
|---|--------|---|------|--------|
|---|--------|---|------|--------|

| Data source name | def main(): |
|------------------|--|
| Status Page | # Define the service for which we are checking the status # Example services using this API are GitHub, Dropbox, Discord, Vimeo |
| Гуре | service = "Dropbox" |
| Python X V | <pre># Set the base URL of the status page API for the service # Example API URLs for these services are: # https://www.githubstatus.com, https://status.dropbox.com, https://discordstatus.com, https://www.vimeostatus.com/ urlapi = "https://status.dropbox.com" # Define header parameters for the request to the local API header_params = { "identifier": service, "type": "Status Page", } # Create a session object to manage and persist settings across requests</pre> |

import requests

4





| 1 Data Sources | Dropbox 🗙 | | | | | | | | | | | |
|-----------------------------------|-----------------------|-----------------------|------------------------|---------------|---------------|----------------|----|---------------|---------|--------------|----------|--------|
| \equiv \leftarrow 0 Root View | w 🕨 🗆 Dropb | ox | | | | | | | | | | |
| < Search 🔎 | Components | • | | | | | | | | | | Г Ц |
| UISUAL | Components | | | | | | | | Filter | | Q | |
| ⊡_ DATA | | Name | Status | Constant At | II-d-a-d Aa | 67 Position | dt | Description | 6 h | Start Data | C 14 | < |
| Parameters | Id [IDX] 6hfxwc3bylrx | ► Name | v operational | Created_At | Updated_At | | 5 | Description | False | Start_Date | Group_ld | |
| | 28p7kxfc2400 | └ Replay | ∠ operational | ₩ 2022-09-21T | ₩ 2024-04-25T | \succeq | | \succeq | ✓ False | ₩ 2022-09-21 | | \sim |
| Components | 0888k9dj2x6x | ✓ Support Services | ∠ operational | ₩ 2020-10-27T | ₩ 2023-11-03T | \succeq | 10 | ₩ Support ser | 🗠 False | ₩ 2020-10-27 | \sim | ⊵ |
| (0) ALARMS | 9249rggclblt | 🗠 Mobile Application | ✓ degraded_performance | ₩ 2016-08-12T | ₩ 2024-05-24T | \succeq | 3 | \succeq | 🗠 False | \succeq | \sim | ⊵ |
| | 6806922ybdl4 | └ Desktop Application | 🗠 operational | ₩ 2015-09-15T | ₩ 2024-05-28T | \succeq | 2 | \succeq | 🗠 False | \succeq | \sim | ⊵ |
| TICKETS | g0f37btkjhcq | ₩ API | 🗠 operational | ₩ 2015-09-14T | ₩ 2024-05-15T | \succeq | 4 | \succeq | 🗠 False | \succeq | \sim | ⊵ |
| REPORTS | j2bmcbh0qddh | ∠ Passwords | 🗠 operational | ₩ 2021-01-15T | ₩ 2024-05-15T | \succeq | 6 | \succeq | 🗠 False | ₩ 2021-01-15 | \sim | ⊵ |
| DOCUMENTS | jd1xbk17qkvv | ₩ DocSend | 🗠 operational | ₩ 2023-11-10T | ₩ 2023-12-07T | \succeq | 12 | \succeq | 🗠 True | ₩ 2023-11-09 | \sim | ⊵ |
| DOCUMENTS | vtv54lb5d5xc | ₩ Capture | 🗠 operational | ₩ 2022-08-18T | ₩ 2024-02-26T | \succeq | 7 | \succeq | 🗠 False | ₩ 2022-08-18 | \sim | ⊵ |
| NOTES | xxdqx0ykqsdv | ₩ Website | 🗠 operational | ₩ 2015-09-14T | ₩ 2024-05-30T | \succeq | 1 | \succeq | 🗠 False | \succeq | \sim | ⊵ |
| GENERAL PARAMETERS | zr2pd7n95xx1 | ₩ Dash | ₩ operational | ₩ 2023-07-06T | ₩ 2024-04-24T | ⊵ | 9 | k | ₩ False | ₩ 2023-07-06 | ⊵ | ⊵ |

Create a scripted

connector

25

Earn 25 DevOps points by emailing screenshots of the

Parameters page to support.data-acquisition@skyline.be.

Be sure to send them before Thursday, June 13th, 6 PM CEST.

Limitations & coming up

Mind the fine print while looking at the future

Limitations

Data API

- Rejects payloads over 1 MB
- Local requests only
- Requires "Id" field in JSON arrays as primary key
- Nested arrays: child table links to one parent table

Parameters in auto-generated connectors

• Automatically assigned to pages in element layout, unmodifiable

Scripted connectors

- Cannot manage/control data sources
- Fixed frequency: one minute
- No support for arguments
- Stored locally on the server
- No synchronization in DMS cluster



Coming Up

- Manage/control data sources
- Accept requests from external systems









Mastering Al in DataMiner Cube

Mastering DataMiner Cube-Accessing Al-driven anomalies, relations & patterns

Mastering AI in DataMiner Cube





Tobe



Senior DevOps Engineer DATA CORE

TOBE.DEPREZ@SKYLINE.BE

AUGMENTED OPERATIONS

Al in DataMiner?

DataMiner Augmented Operations



• 7 features leveraging state-of-the-art big data and artificial intelligence (AI)

Assists you in your daily operations



Agenda

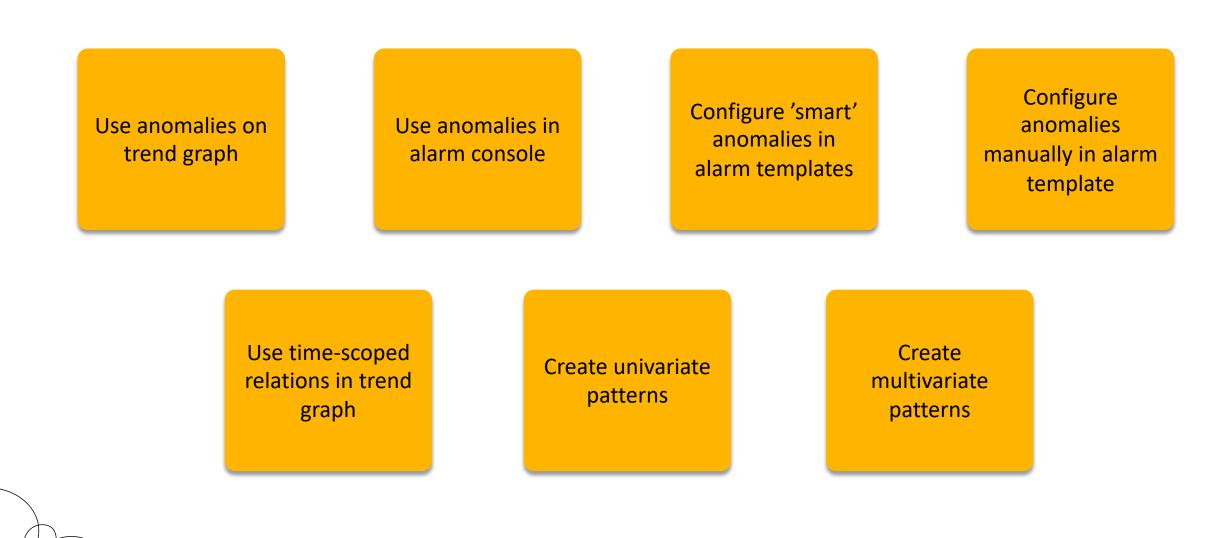
- Detecting recurring patterns
 - Univariate patterns
 - Multivariate patterns
- Detecting anomalies with DataMiner
 - What?
 - Simple alarming on anomalies
 - Advanced alarming on anomalies
 - Giving feedback
- Investigating root causes with relationship learning











Hands-on time!

| Go to 'catalog.dat Search for 'Empow Install package 'E | ver 2024 Al' | |
|---|------------------------------------|--------------------------------|
| dataminer | | Catalog _{Search} Q |
| Catalog | Q Empower 2024 | |
| | npower 2024 Al lication package | |
| 1.0.1-CU1 | 06/06/2024 < | |

Detecting recurring patterns

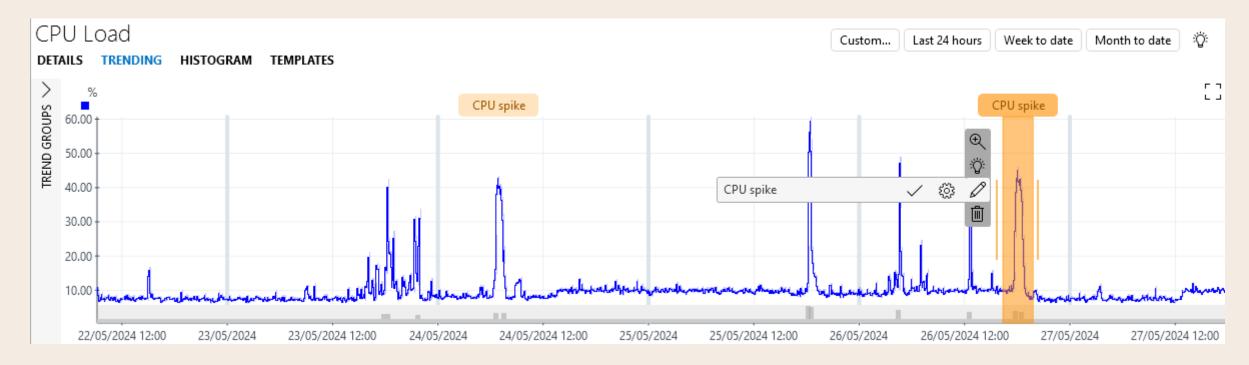
Finding your trend data's hits on repeat



Detecting recurring patterns

Univariate patterns

• Detect and label recurring patterns on trend data of single parameter





Let's have

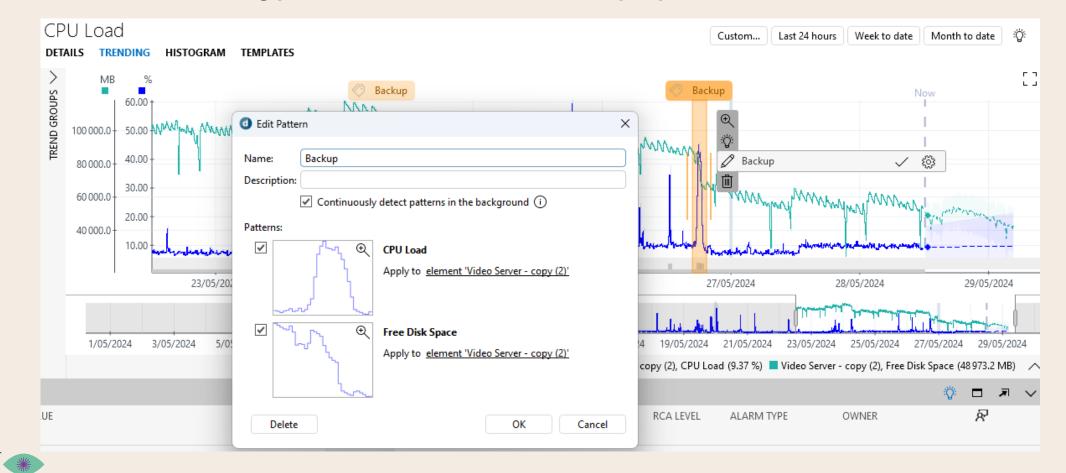
alook

Create univariate patterns

Detecting recurring patterns

Multivariate patterns

• Detect and label recurring patterns in trend data of multiple parameters



Let's have

alook

Create multivariate patterns

Let's get our hands dirty!

On 'Empower – Video Server':

Inspect other CPU spikes (not labelled 'Backup') with

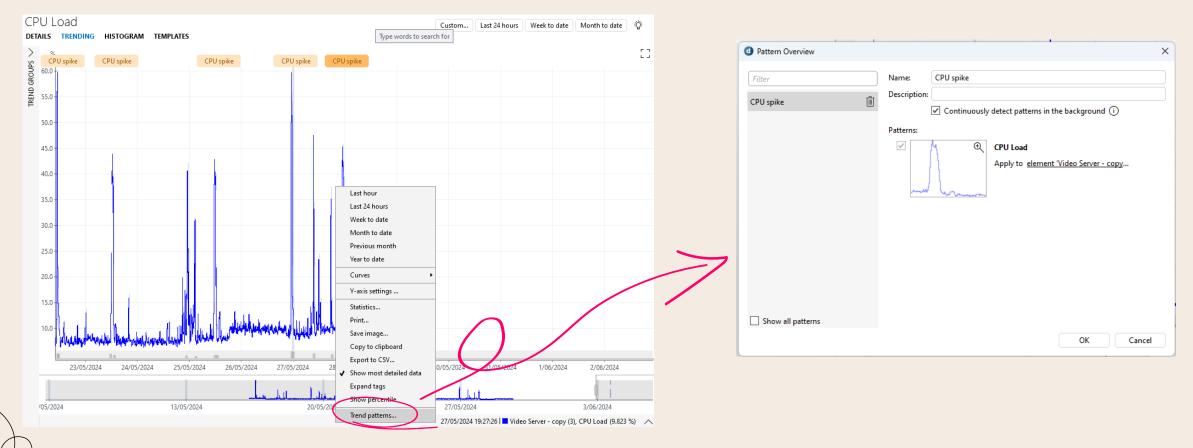
- Available Physical Memory
- Video Feed

Make (multivariate) pattern that only detects those CPU spikes

Create multivariate patterns

Show all patterns

• Overview of all patterns (system-wide or per element)



Detecting anomalies with DataMiner

Catching your data red-handed





Detecting anomalies with DataMiner

What is 'behavioral anomaly detection'?

i.e. weird / unexpected

- Detects when parameter in DataMiner behaves in an anomalous way
 - Runs on every (numeric) trended parameter
 - From 10.4.8 / 10.5.0 onwards: configurable in trend template
 - Real-time



Let's have

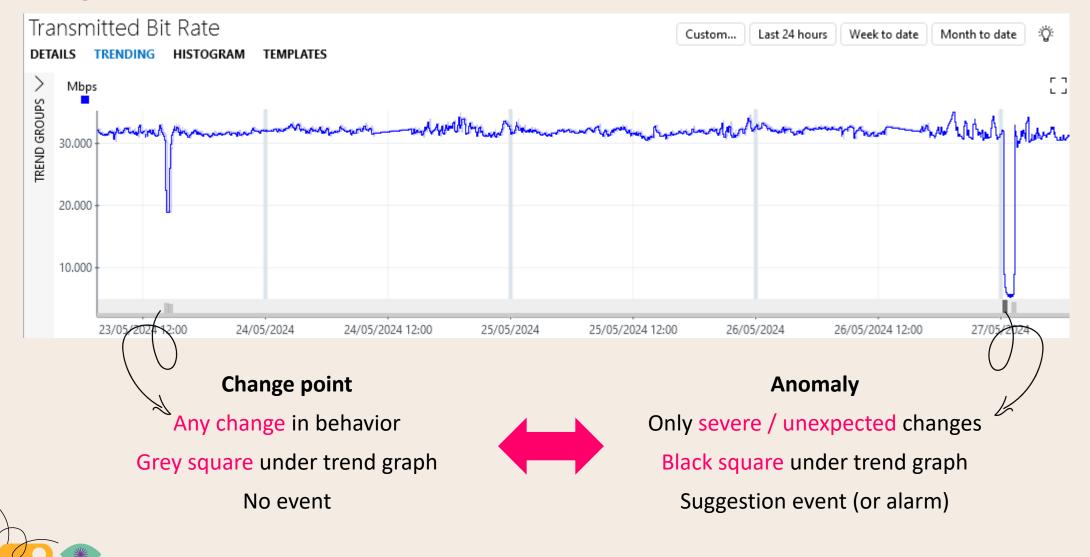
alook

Use anomalies on trend graph

Use anomalies in alarm console

Detecting anomalies with DataMiner

Change points vs anomalies



Detecting anomalies with DataMiner

Alarming on anomalies

| MON PARAMETER NAM FILTER | UNITS TYPE | CRIT LO MAJ LO MII | | | | | INF ANOMALIES |
|--------------------------|---------------|--|-----------------------------|----------------------|---------------|---|-------------------|
| Encryption Key R | Reques Normal | - | | | | | Disabled |
| | | | | | | | / |
| | | Anomaly Alarm Setti | ngs | | ₹ | | 7 |
| | | All disabled Note that | these settings will only ta | ke effect for trende | ed parameters | | \bigcup |
| | | Level shift | Smart 💌 | | | / | Ŭ |
| | | Level decreases Outlier | Smart ▼ | | | | |
| | | Upward spikes | ∧► Smart ▼ | | | | |
| | | Downward spikes | v▶ Smart ▼ | | | | |
| | | Variance increases | w. | | | | |
| | | Variance decreases | ∧ ⊷ | | | | |
| | | Trend change | я | | | | |
| | | Slope decreases | ~ | | | | |
| | | Flatline | | | | | |
| | | Detect flatlines | 4.⇒ | | | | |
| | | | | | Close | | |

Let's have

alook

Configure 'smart' anomalies in alarm templates

Let's get our hands dirty!

On 'Empower – Audio bit rate'

- 1. Change alarm template so that only the **variance change** is alarmed
- 2. Generate data again

Configure 'smart' anomalies in alarm templates

Detecting anomalies with DataMiner

Advanced alarming on anomalies

- For level shifts and outliers
 - Smart: DataMiner decides anomalies
 - Absolute: anomalies based on absolute thresholds
 - Relative: anomalies based on relative thresholds
- Other types: only **smart**

| Anomaly Alarm Settings | | | | | | | | |
|--|--------------------------------------|----------|----------------------|--|--|--|--|--|
| All smart Note that these settings will only take effect for trended parameters | | | | | | | | |
| | Level shift | | | | | | | |
| | ✓ Level increases | ₋► | Smart 🔻 | | | | | |
| | ✓ Level decreases | Ъ | Smart | | | | | |
| | Outlier | | Relative Absolute | | | | | |
| | Upward spikes | .∧. | Smart 💌 | | | | | |
| | Downward spikes | √► | Smart 💌 | | | | | |
| | Variance change | | | | | | | |
| | ✓ Variance increases | ~ | | | | | | |
| | ✓ Variance decreases | ^~ | | | | | | |
| | Trend change | | | | | | | |
| | ✓ Slope increases | <u>_</u> | | | | | | |
| | ✓ Slope decreases | ~ | | | | | | |
| | Flatline | | | | | | | |
| | Detect flatlines | 4 | | | | | | |
| | | - | | | | | | |
| | | | | | | | | |



26

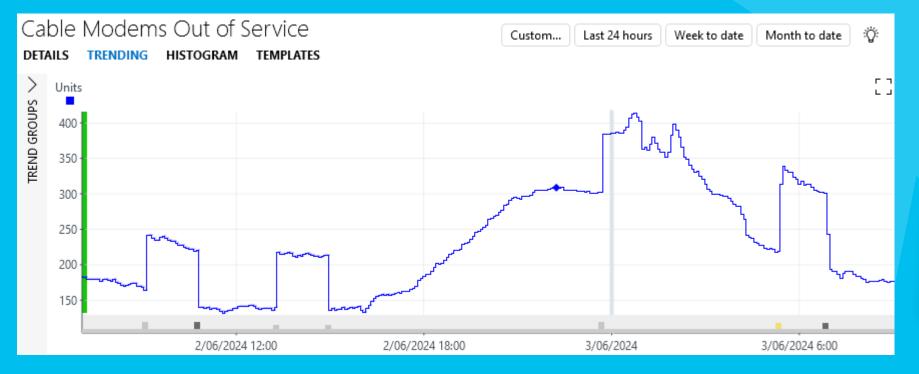
Let's have

alook

Configure anomalies manually in alarm template

Let's get our hands dirty!

On 'Empower – AI – Cable Modems out of Service 3': Make an alarm template such that only **last jump up** is alarmed.



Configure anomalies manually in alarm template

Exercise for at home

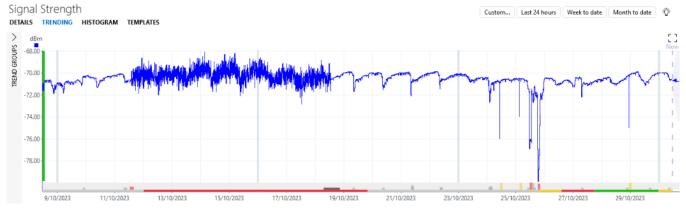
Detecting anomalies with DataMiner | DataMiner Tutorials

Step 7: Final exercise

In this final step, you will apply everything you have learned earlier in a practical exercise:

- Use the element Anomaly Detection Tutorial Signal Strength. This element contains a parameter representing the strength of a signal received by a satellite dish.
- Configure an alarm template for this element so that alarms are generated when something goes wrong. You will need to make sure that not too many alarms get created.

Here is a screenshot of what the trend graph for the Signal Strength parameter should look like when everything has been configured correctly:



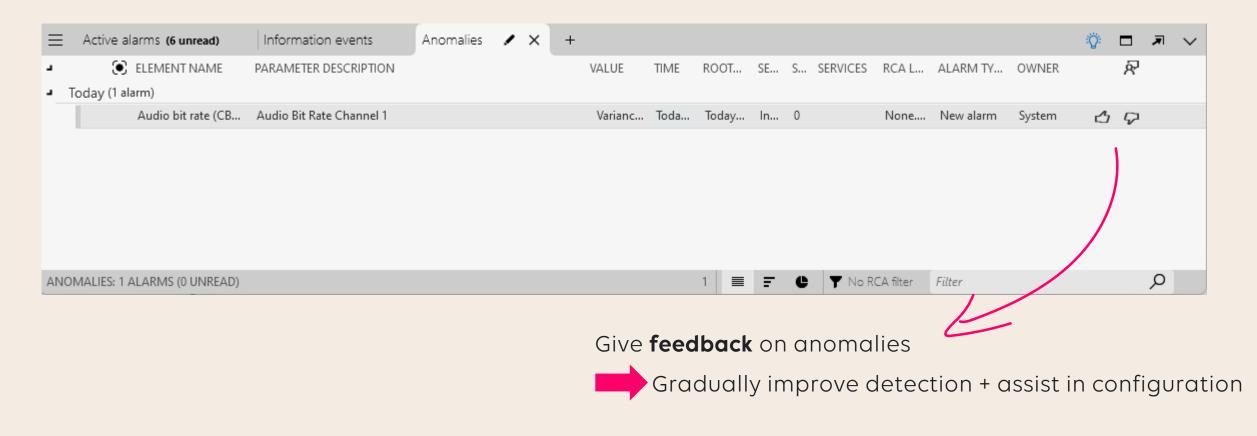
You can see the following notable things in the data illustrated above:

Get 75 DevOps points

(see https://docs.dataminer.services/tutorials/Analytics_Tutorials.html)

Detecting anomalies with DataMiner

Improving detection through feedback



Let's have

alook

Investigating root causes using relationship learning

Uncovering issues like a detective





Investigating root causes using relationship learning

What is 'relationship learning'?

• Parameters monitored by DataMiner **influence each other**



learn **relations** between parameters

- Two flavours:
 - 'General' relations: long term relations (requires cloud)
 - Time-scoped relations: within specific time range



Let's have

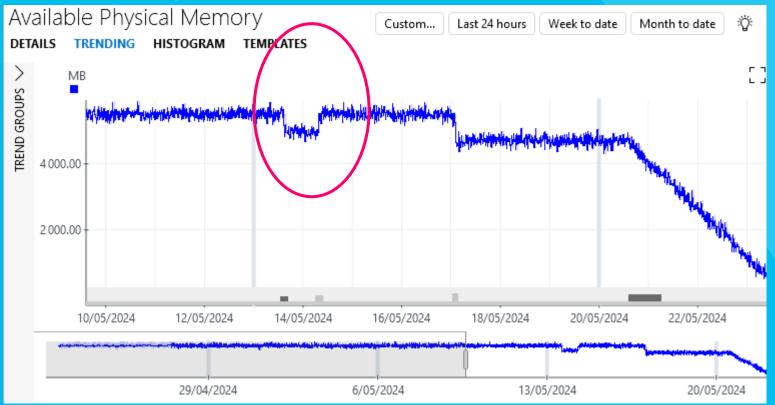
alook

Use time-scoped relations in trend graph

Let's get our hands dirty!

On 'Empower – Task Manager'

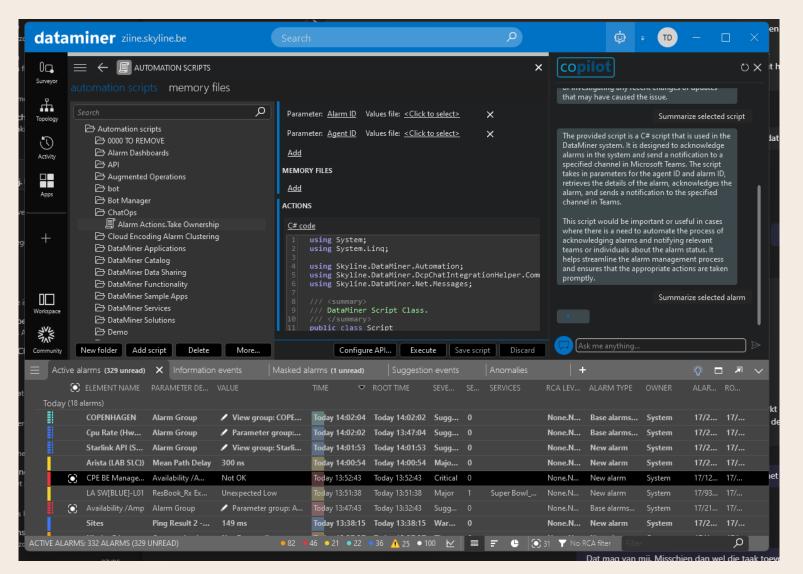
Find culprit for this drop

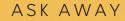


Use time-scoped relations in trend graph

One more thing

DataMiner CoPilot









References



documentation

DataMiner Augmented Operations | DataMiner Overview

Analytics Tutorials | DataMiner Tutorials

DataMiner KATAs | Bringing the Thunder



Empower 2024 AI | DataMiner Catalog

demo

Ziine Demo System



Reach out to us via <u>Questions | DataMiner Dojo</u>, <u>Feature Suggestions | DataMiner Dojo</u>, or by sending us an email at <u>ai@skyline.be</u>

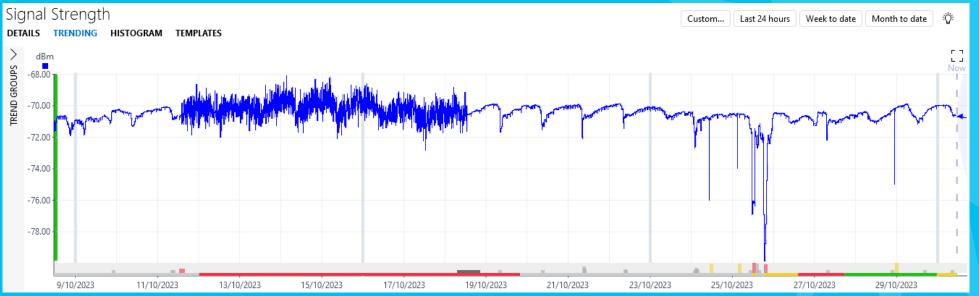
feedback



Exercise for at home

(see also Final Exercise | Detecting anomalies with DataMiner)

On element 'Empower – Signal Strength' Configure alarm template with following alarms



- Major alarm for shorter drops
- Critical alarm for longer drops
- Critical alarm at start of period with higher fluctuations

Get 75 DevOps points TABLE PIMPING

Table templates A revolution In Customization & Creativity

TABLE PIMPING

YOUR HOST

Sebastiaan Dumoulein

PRODUCT OWNER DATA EXPLORATION

SEBASTIAAN.DUMOULEIN@SKYLINE.BE

DASHBOARDS LOW-CODE APPS GQI VISUAL OVERVIEW

Agenda

1. Why a new approach?

- 2. The template solution
- 3. Using templates
 - Presets
 - Must-knows
 - Editor
- 4. The future





Goals



Learn how to create amazing tables



Why?

What the table could not do



What users asked for

| | Row coloring? | | | | Dynamic text? | |
|-------------|---|---------------------------|-------|-----------|---------------|--|
| | Movies TITLE | DIRECTOR | VOTES | METASCORE | RATING | |
| | A Hologram for the King | Tom Tykwer | 340k | 61 | 6.1 | |
| | Arrival | Denis Villeneuve | 540k | 81 | 8.0 | |
| Hyperlinks? | Colossal | Nacho Vigalondo | 83k | 70 | 6.2 | Conditional |
| | Deadpool | Tim Miller | 915k | 65 | 8.0 | showing & hiding? |
| | Doctor Strange | Scott Derrickson | 674k | 72 | 7.5 | one the general gene |
| | Fantastic Beasts and Where to Find Them | David Yates | 456k | 74 | 7.3 | |
| | Finding Dory | Andrew Stanton | 598k | 77 | 7.3 | |
| | Ghostbusters | Paul Feig | 223k | 60 | 6.7 | |
| | Hacksaw Ridge | Mel Gibson | 621k | 71 | 8.1 | |
| | Kubo and the Two Strings | Travis Knight | 312k | 84 | 7.8 | |
| lcons? | La La Land | Damien Chazelle | 54k | 93 | 8.0 | |
| | Lion | Garth Davis | 67k | 69 | 8.1 | Buttons? |
| | Moana | Ron Clements, John Musker | 12k | 81 | 7.8 | Buttons |
| | Moonlight | Barry Jenkins | 23k | 99 | 7.4 | |
| | Passengers | Morten Tyldum | 34k | 41 | 7.0 | |
| | Rog | Gareth Edwards | | 8/ | | |
| | Alignment? | Multiline rov | vs? | | Images? | |
| | | | | | | |

What we delivered

| | | TITLE | | | | | | | | EDIT | |
|--|------------|---------------|------------------------|----------|----------|----------|------|------|----------|--------------|---|
| | | | Workflows | STATE | PRIORITY | FAVORITE | INFO | EDIT | RCE ORGA | 0 | |
| contracts | | | NAME | | | \$ | (1) | Ø | | 0 | |
| ME | 0 | ORDER ID | 🛠 Default (1) | Draft | Normal | | | 8 | | |) |
|] Default Contract | | <u>149384</u> | | Complete | Normal | \$ | (i) | Ø | IS | UPDATED | |
| Euro 2024 Quali | \bigcirc | <u>153322</u> | St Test JKO | | Narmal | ☆ | () | Ø | rized | Today | |
| Euro 2024 Qual Default Contra | 0 | 148826 | SDI to IP | Complete | Normal | | | Ø | | Today | |
| Contract 1 | \bigcirc | 146178 | St Hello Workflow | Draft | Normal | \$ | 0 | | ed | Today | |
| Contract 2 | | 10145 | K Hello Wellar | Complete | Normal | * | () | Ø | | | |
| Contract 3 | | <u>142115</u> | Stest RDA | Complete | | | () | Ø | | Yesterday | |
| Contract 4 | \bigcirc | 137265 | Of D-fault | Complete | Normal | * | U | | | Yesterday | |
| Contract | | 133255 | St Default | | Normal | \$ | (i) | Ø | | Yesterday | |
| Test Cor | 0 | 112025 | 🛠 Test | Draft | | | 0 | 0 | | | |
| Test D | | 112025 | C Test Tom | Complete | Normal | ☆ | U | | | Oct 15, 2023 | |
| Test (| | | | Complete | Normal | ☆ | (i) | Ø | | Oct 06, 2023 | |
| | | | SRT: Allegiant Stadiu. | Complete | | | () | Ø | | | |
| | | | St LV-ALGT-IPout to MC | Complete | e Norma | ı ☆ | U | | | | |

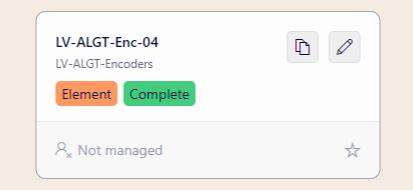
Our solution

T-t-t-t-templates



What are templates?

- Completely customizable visualizations
- Mapped to a column
- Configured through the template editor
- Out-of-the-box presets
- Used in many different visualizations (grid, timeline, etc.)









GET INSPIRED

Let's have

Use or start from presets

GET INSPIRED

alook

Deploy the exercise app

- 1. Go to 'Catalog.dataminer.services'
- 2. Search for 'Table templates'
- 3. Install 'App table templates tutorial'

Q table templates



App table templates tutorial Application package

Let's get our hands dirty!

| Movies | | | | |
|---|---------------------------|-------|-----------|--------|
| TITLE | DIRECTOR | VOTES | METASCORE | RATING |
| A Hologram for the King | Tom Tykwer | 340k | 61 | * |
| Arrival | Denis Villeneuve | 540k | 81 | * |
| Colossal | Nacho Vigalondo | 83k | 70 | * |
| Deadpool | Tim Miller | 915k | 65 | * |
| Doctor Strange | Scott Derrickson | 674k | 72 | * |
| Fantastic Beasts and Where to Find Them | David Yates | 456k | 74 | * |
| Finding Dory | Andrew Stanton | 598k | 77 | * |
| Ghostbusters | Paul Feig | 223k | 60 | * |
| Hacksaw Ridge | Mel Gibson | 621k | 71 | * |
| Kubo and the Two Strings | Travis Knight | 312k | 84 | * |
| La La Land | Damien Chazelle | 54k | 93 | * |
| Lion | Garth Davis | 67k | 69 | * |
| Moana | Ron Clements, John Musker | 12k | 81 | * |
| Moonlight | Barry Jenkins | 23k | 99 | * |
| Passengers | Morten Tyldum | 34k | 41 | * |
| Rogue One: A Star Wars Story | Gareth Edwards | 45k | 84 | * |
| Sing | Garth Jennings | 56k | 72 | * |
| Sully | Clint Eastwood | 67k | 85 | * |
| T A | 0.1.00 | 701 | 52 | |

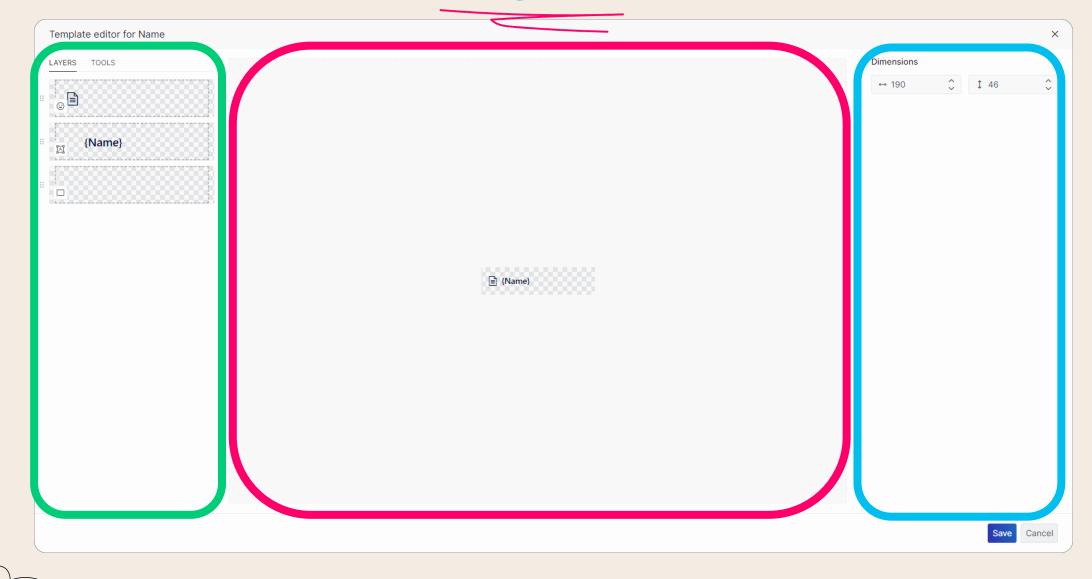
Use or start from presets

The template editor

The place to be for creativity!



The template editor



GET INSPIRED

11-

Let's have

a look at

some must-knows

GET INSPIRED

Add/remove column filters

• To add a column filter:

- Open the **queries** dropdown in the right sidebar
- Click on the arrow icon on the "Movies" query to see all available columns
- Drag the column you want to add on the table.
- To remove a column filter:
 - Hover over the table and click
 - Then click the trash icon on the column you want to remove

| ▼ Movies | Ø |
|---------------|---|
| √ Title | |
| √ Description | |
| √ Director | |
| √ Runtime | |
| √ Rating | |
| √ Votes | |
| √ Metascore | |
| √ MoviePoster | |



Description



Row height

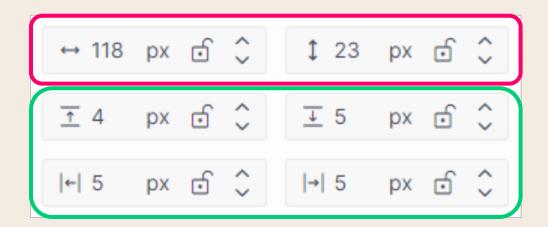
- The row height is determined by the highest template inside of the table.
 - To change the row height, open any template and change the dimension height:





Layer dimensions

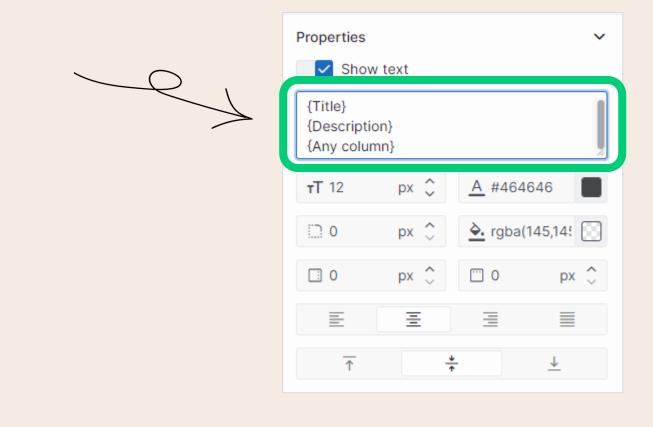
- Width and height
- Paddings _____
- Pixels or percentages
- Locking
 - Responsive
 - Maximum 4 dimensions





Row data access in all columns

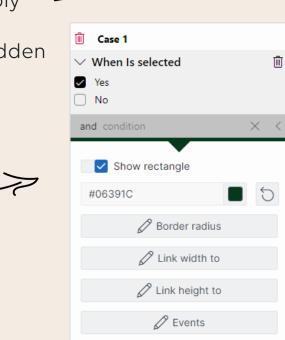
- Using the template editor, you can use any value available in the row
 - To do this use this notation "**{ColumnName}**" in the text value.

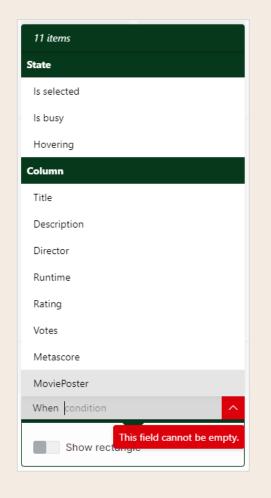




Conditions

- You can conditionally override properties of layers
 - Select the layer
 - On the left sidebar of the template editor press "Add case"
 - Configure when the condition should apply
 - Then select what values should be overridden



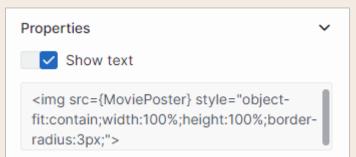




HTML support

- HTML support in a text layer!
 - Add a textbox layer
 - Add the tag as the text value:
 -







Actions

- You can add actions to icons and shapes
- More on actions in "Core concepts"

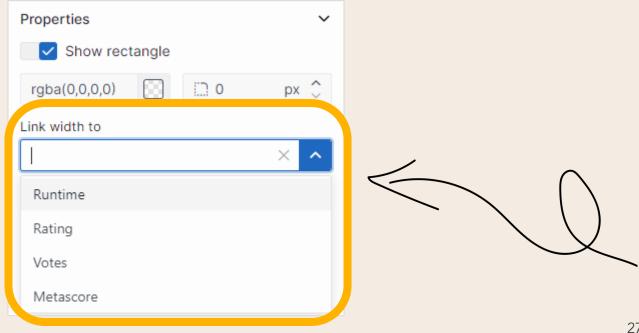
| What should happen when this shape is clicked? | × | ↔ 20 px 🕤 🗘 1 22 px 🗊 | ÷ |
|---|--------|--|------------------|
| ✓ Open 'https://www.imdb.com/find/?q={ColumnName}' in a new tab | Ē | <u>⊥</u> 8 px <u>⊡</u> <u>↓</u> 2 px <u>⊡</u> | |
| Navigate to a URL | < | + 82 px € \$ | ~ |
| https://www.imdb.com/find/?q={ColumnName} | | Properties | ~ |
| Open in new tab | | Show ellipse #000000 | |
| + Upon compl | letion | On click 1 action Configure act | ions |
| | | Conditional cases | ∼ case |
| Copy actions Add action | Ok | | |



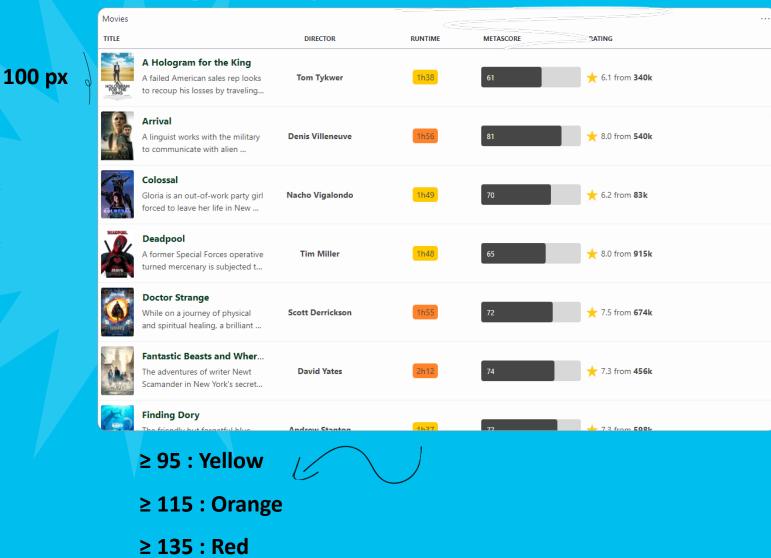


Link width to a column

- You can link the width of rectangles to a row number value
 - Select the layer
 - In the layer properties use the Link Width/Height to dropdown



Let's get your hands dirty!



Meet the template editor yourself

Let's get your hands dirty!

| Tests | | | c | | |
|--------|-----------|---------------------------|----------|---------------|---------|
| STATUS | MACHINE # | SPEC NAME | DURATION | TEST STATS | ACTIONS |
| Passed | 9361 | columnIdMigration.cy.ts | 6s | | 5 |
| Passed | 1082 | page-panel.cy.ts | 7s | ○ 1 ◎ 1 0 | 5 |
| Passed | 1082 | queries.cy.ts | 31s | ○ 6 Ø 6 ① 0 | 5 |
| Passed | 9361 | DOMFields.cy.ts | 1m 15s | ○ 8 | 5 |
| Passed | 1051 | DOMMultipleSections.cy.ts | 11s | ○ 4 ② 4 ○ 0 | 5 |
| Passed | 8511 | DOMReadOnlyFields.cy.ts | 20s | 2 2 2 0 | 5 |
| Passed | 7246 | DOMSoftDeleted.cy.ts | 11s | ○ 4 ② 4 ○ 0 | 5 |
| Passed | 1082 | DOMState.cy.ts | 14s | ○ 4 ② 4 ○ 0 | 5 |
| Passed | 1051 | DOM_IAS.cy.ts | 6s | | 5 |
| Passed | 7246 | query-row-feed.cy.ts | 44s | ○ 6 (6 0 0) | 5 |
| Passed | 8511 | query-table-loading.cy.ts | 12s | 2 😳 2 🕕 0 | 5 |

Create user friendly tables

The future of templates

The future has a way of arriving unannounced.



The future of templates



- Re-use templates between components and visualizations
- Deploy templates from the catalog
- More template editor capabilities
 - Zooming
 - Duplicating layers









Node-edge

From node To node Visualize your connections with node-edge

Node-edge

YOUR HOST

Sebastiaan Dumoulein



PRODUCT OWNER DATA EXPLORATION

SEBASTIAAN.DUMOULEIN@SKYLINE.BE

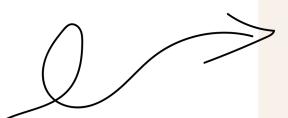
VISUAL OVERVIEW DASHBOARDS LOW-CODE APPS GQI

Agenda

- 1. What is a node-edge?
- 2. Using different node types
- 3. Interact with a node-edge
- 4. X-Y positioning
- 5. Efficient node-edge usage







Goals

We can create a node-edge

We can style, configure and position a node-edge

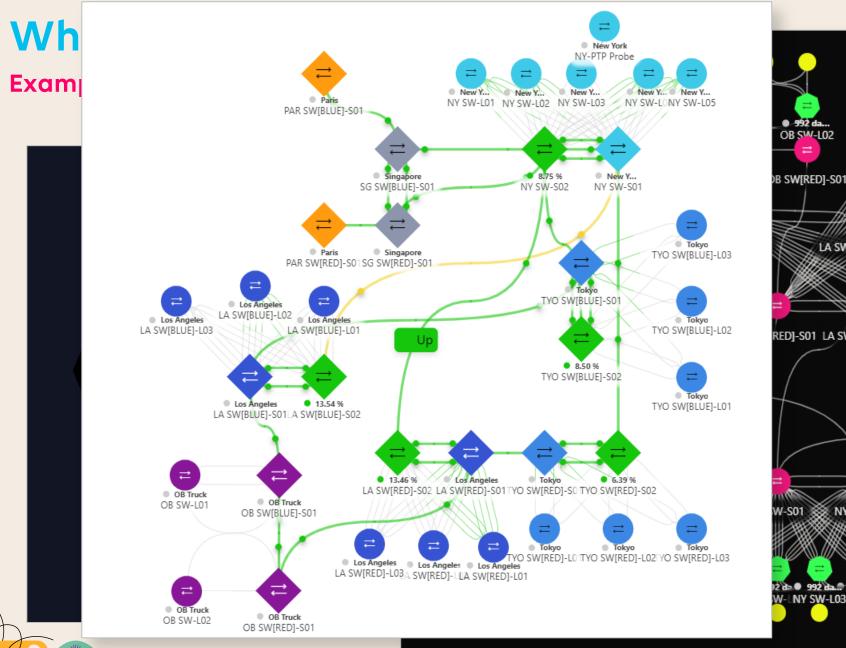
We can filter based on selected criteria

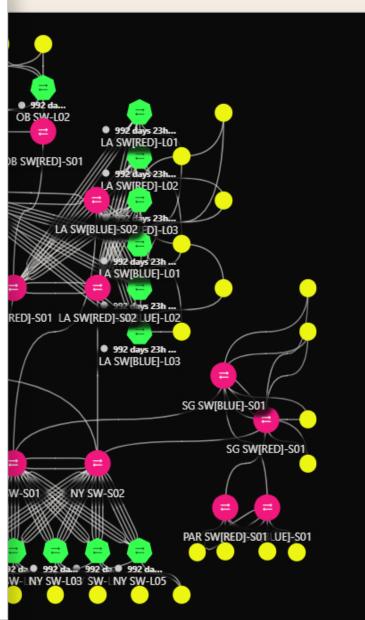


What is a node-edge?

The proof that even data points need friends



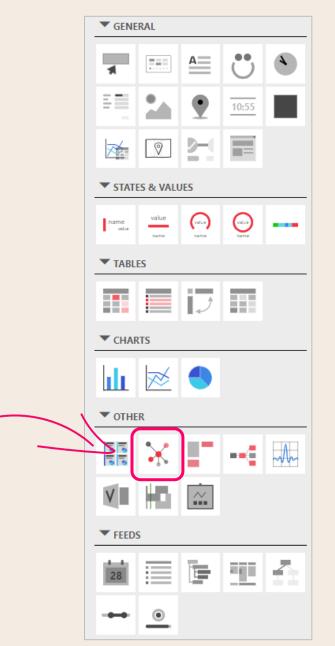




What is a node-edge?

Dots and lines, so morse?

- Dashboards & Low-Code Apps component
- Interacts with GQI
 - Nodes and edges are query results
- Represents relations between nodes









- Only nodes are required
- Identified by the node ID column

| de Set as edge |
|----------------|
| de Set as edge |
| |
| |
| |
| |
| |
| |
| |
| |

| \vee New query | | 0 |
|------------------|--------------|--------------------|
| Node ID column | Element ID | < |
| Base node | | |
| ∨ O New q | uery | |
| Node name | New query | |
| Weight | | 1 |
| Label | Name | × < |
| Shape | 💀 Filter | × < |
| Visual | 🖬 image | :-) icon |
| lcon | O CircleRing | \times < $ullet$ |
| Size | iii 4 | 8 px |
| | \bigcirc | |
| | \bigcirc | |
| | Name | |
| Override nodes | | |
| | | + Add override |



- Resembles the relations
- Source & destination nodes required
- Are optional

| New Query | |
|-----------|---------------------------|
| | O Set as node Set as edge |

| Source | Filter | < | |
|------------|-------------|----------|---------------------------------|
| Desti | Filter | < | |
| | | | Bidirectional configuration $<$ |
| Style | | Line | < |
| Weight | | | 1 |
| • v | isualize di | rections | |
| | | Flow | |



Deploy the exercise app

- 1. Go to 'Catalog.dataminer.services'
- 2. Search for 'App node edge'
- 3. Install 'App node edge tutorial'

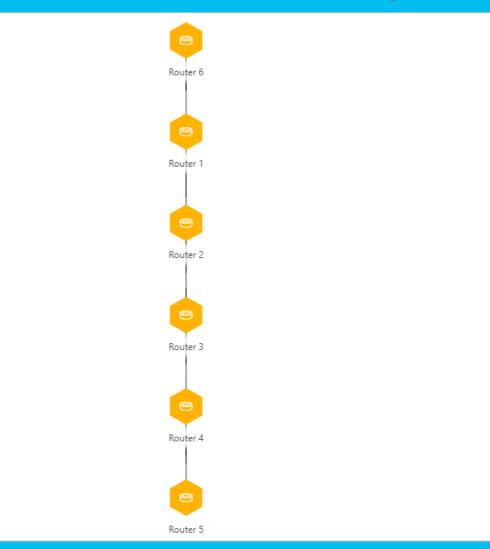


Q app node edge



Let's get our hands dirty!

The basics, create our first node-edge

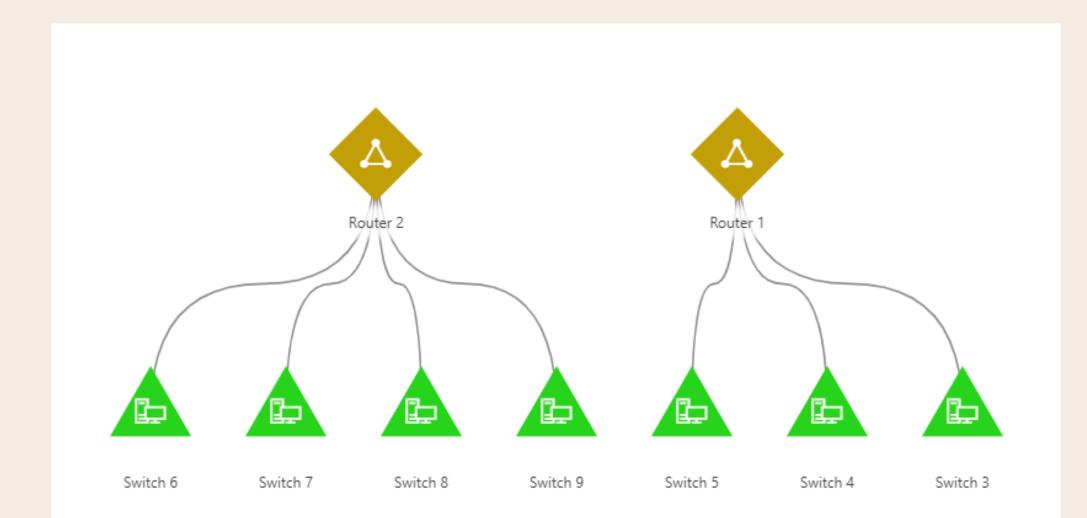


We can create a node-edge

Integrating Various Data Types

Create the node edge of your dreams!







Integrating Various Data Types

Just add another query!

- Supports multiple queries for a single node and edge
- Each query needs to be configured individually
- Beware: ID column should not interfere

| NODES | | |
|-----------------------------------|----------------------------|----------------|
| \vee Routers | | |
| Node ID column | MAC Address | < |
| Base node | | |
| > 🔶 Router | s | |
| Override nodes | | |
| | | + Add override |
| | | |
| ✓ Switches - Ot | her devices | A |
| ✓ Switches - Ot Node ID column | her devices MAC Address | A |
| | | < |
| Node ID column | MAC Address | < |
| Node ID column Base node | MAC Address | < |



Integrating Various Data Types

My query contains everything!

Divide your table into subcollections

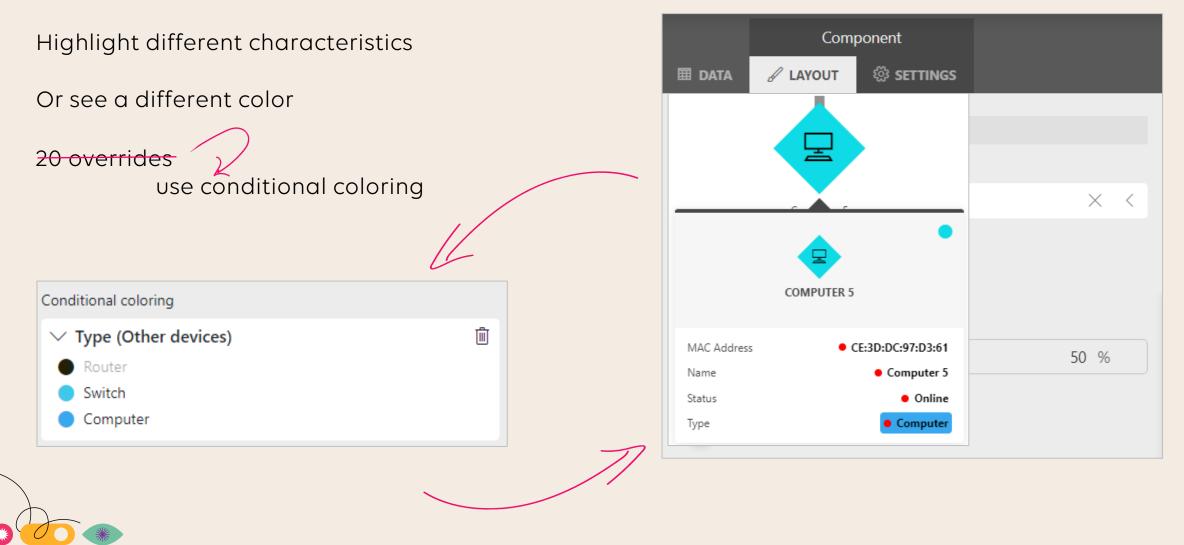
by specifying conditions

| MAC ADDRESS | NAME | STATUS | ТҮРЕ |
|-------------------|-----------|--------|--------|
| 1E:27:0F:D3:B9:BF | Switch 29 | Online | Switch |
| 02:54:32:AF:67:01 | Switch 7 | Online | Switch |
| 66:DD:D4:5D:27:57 | Router 1 | Online | Router |
| 8E:04:E6:95:60:88 | Router 3 | Online | Router |
| B6:FD:DE:3D:7C:B5 | Router 2 | Online | Router |



Integrating Various Data Types

Just add a colour!



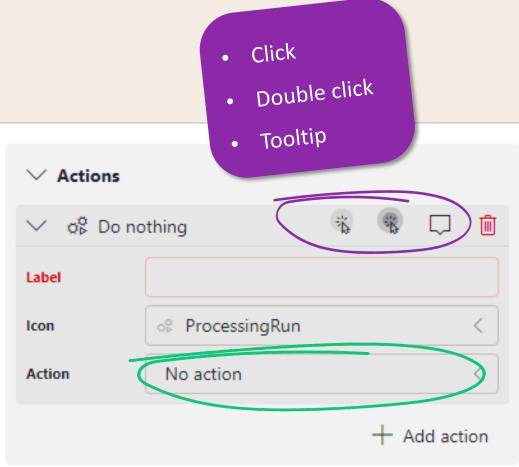
Interact with a node-edge

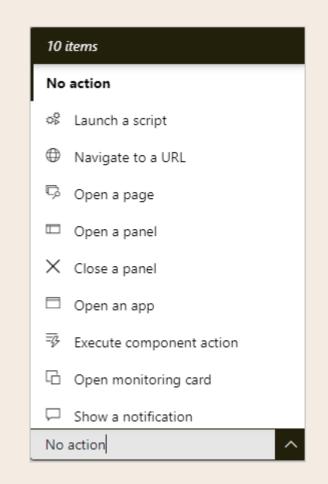
Put our nodes to work



Interact with a node-edge

Put our nodes to work







X-Y Positioning

Find a new home for our nodes



X-Y Positioning

Find a new home for our nodes

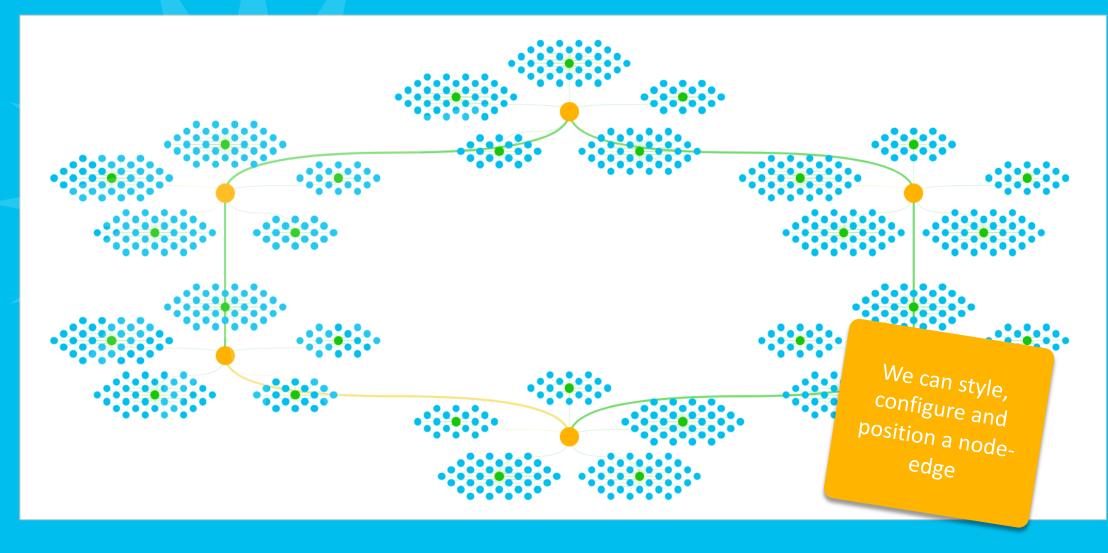
- By default, nodes are positioned in layers
- Sometimes we know where nodes are located
- Looks for columns like: X, Y, Lat, Lon...
- Released: 10.4.6

| | Ð | Custom | | |
|---|----------|---------------------------|----------|---|
| 7 | (8 [% | Lavered Linked to data | | |
| | | ered | \times | ^ |

| ▼ ADVANCED | | |
|----------------------|----------|---|
| Empty result message | | |
| Nothing to show. | | |
| Node positions | | |
| Layered | \times | < |
| Direction | | |
| Downwards | \times | < |
| Zooming | | |
| C On | | |
| Edge style | | |
| Curly | | < |

Let's get our hands dirty!

Time to extend, make our node-edge grow!

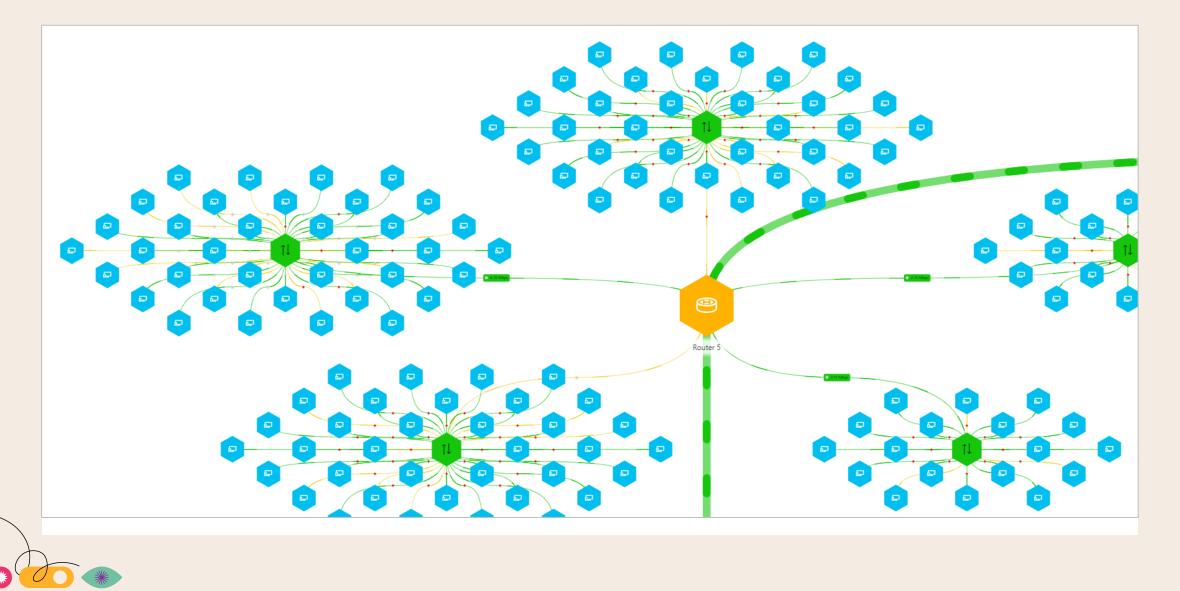


Efficient Node-Edge Usage

Another component?!



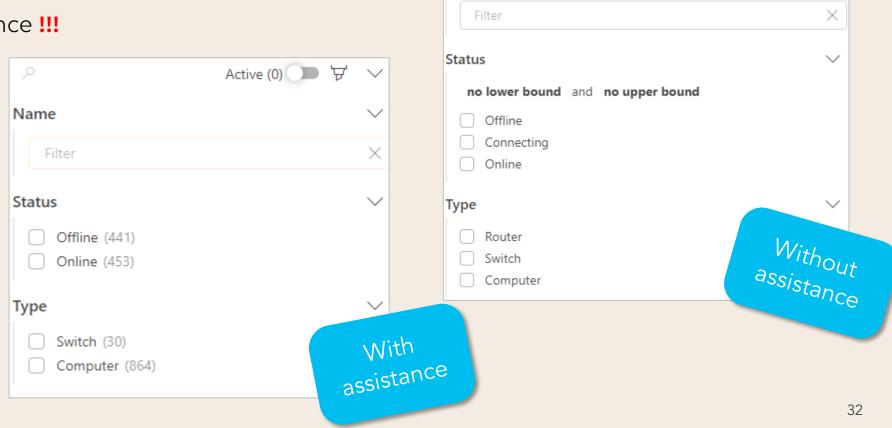
Efficient Node-Edge Usage



Efficient Node-Edge Usage

Just filter the queries, but how?

- Query filter:
 - Needs a query
 - Exposes a filtered query or a column filters
- Option for filter assistance !!!



MAC Address

Filter

Name

Active (0)

Å

 \sim

 \sim

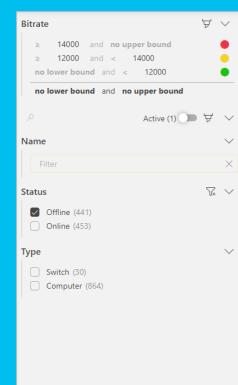
 \times

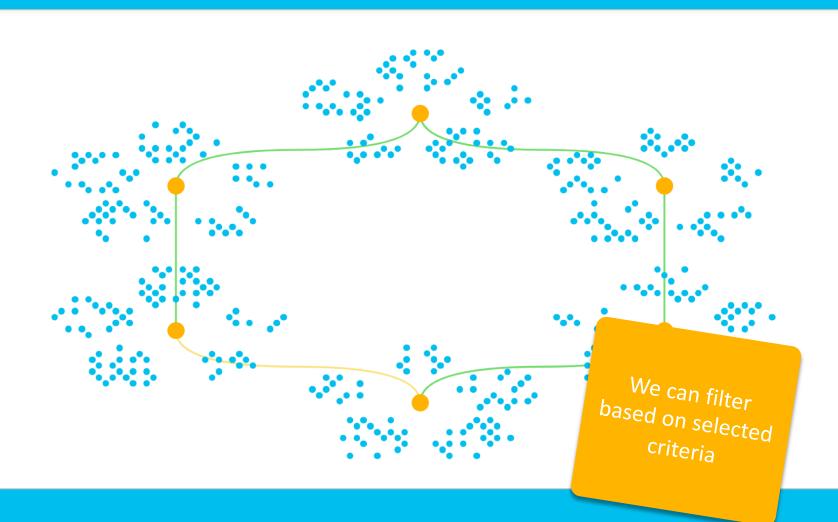
 \sim



Let's get our hands dirty!

Narrow down, gain back full control!











NEXT UP

CHOOSE YOUR TOPIC OF INTEREST

Dataminer.MediaOps - Plan

Join a hands-on session to deploy DataMiner MediaOps for resource and workflow scheduling. Participate in practical exercises to create and manage resource inventory, handle satellite transponder capacity, manage personnel and organizational resources, and develop cost analysis and billing records. Learn to create your first bookings, manage MCR operations tasks, and customize event management.

LOCATION

Training room T1 & Skylounge T2 +11

How to make a connector CI/CD pipeline

Learn to streamline your DataMiner connector development with a GitHub workflow for quality control and automatic deployment.

LOCATION

Creative hub T2 +9



EXPERT CLASS

Make a connector CI/CD pipeline

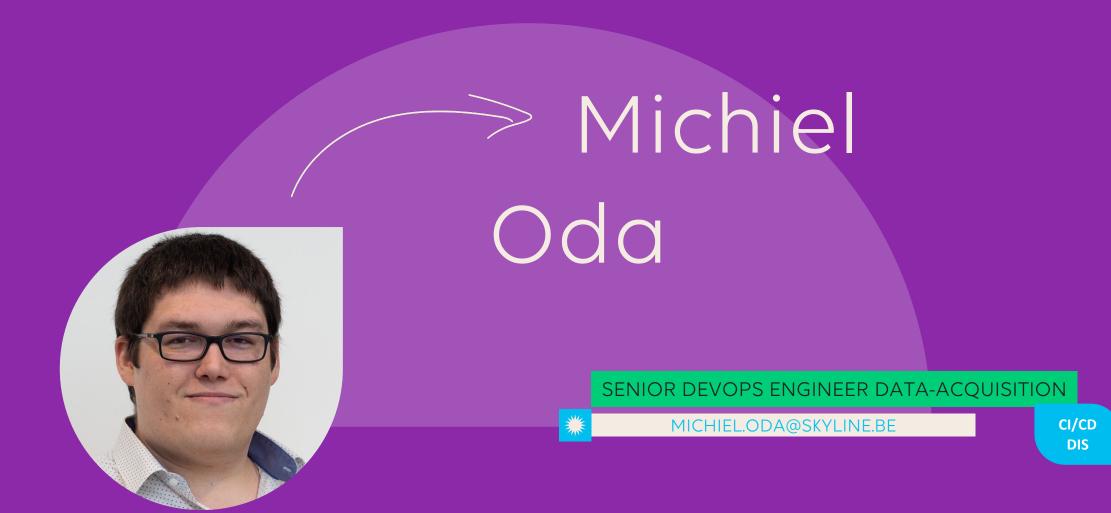
Streamline your DataMiner connector development with a GitHub workflow



for quality control & package creation

EXPERT CLASS







- Visual Studio 2022
- DIS 3.0 (Visual Studio Marketplace)

• GitHub account



WHAT'S ON THE MENU

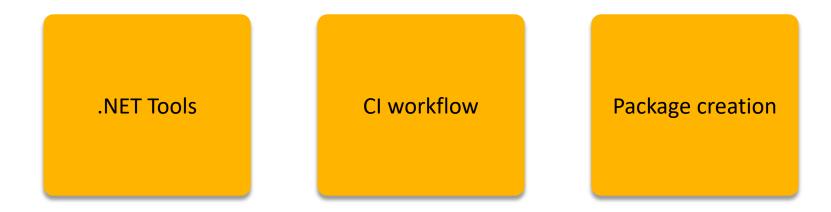
Agenda

- 1. What are .NET Tools
- 2. Create connector
- 3. Create GitHub workflow
- 4. Use Validator in workflow
- 5. Create connector package





Goals





What are .NET tools?

- Special NuGet package with console application
- Platform-independent CI/CD | DataMiner Docs

- dotnet tool list
- dotnet tool install
- dotnet tool run



Hands-on time!

- 1. Go to '**GitHub**'
- 2. Search for 'repo:skylinecommunications/empower-cicd-2024'

| C) | SkylineCon | nmunications / Emp | oower-CICD-202 | 24 | | | | |
|------|--------------------------|--------------------|----------------|----------|--------|-------------|--|--|
| Code | ⊙ Issues | \$ Pull requests | ● Actions | Projects | 🖽 Wiki | () Security | | |
| | Empower-CICD-2024 Public | | | | | | | |
| | | | | | | | | |







MEDIAOPS PLAN



MEDIAOPS PLAN

YOUR HOST

David

*



CONSULTING SOLUTIONS ENGINEER

DAVID.JOSEPH@SKYLINE.BE

YOUR HOST

David

*



PRODUCT MARKETING MANAGER

REINOUT.DAELS@SKYLINE.BE

Let's get ready!

some practical arrangements

- Have a question? Just ask!
- This is a hands on exercise... you should have already deployed your own personal DaaS
 + SRM for MediaOps package

o If not, ask one of the helpers.

o You can just follow along, but you'll get more out of it if you do the exercises.

- We have A LOT to get through, but feel free to ask questions as we go!
- FOR THIS SESSION YOU WILL NEED:
 - o Your computer
 - o A DCP account
 - o To be a member of the EMPOWER Organization
 - \circ The DaaS you spun up previously



WHAT'S ON THE MENU

Agenda

(13h40 – 14h30)

- ACTIVITY: Deploy the MediaOps Package including the Demo Data
- Overview of the components of MediaOps PLAN
 - Scheduling
 - Resources
 - People and Org
 - Costs and Billing
 - Satellite Data & Capacity Planning
- Scheduling
 - Job DOM
 - Job Lifecycle
 - ACTIVITY: Create a job
 - ACTIVITY: Create a job via workflow
 - ACTIVITY: Assign resources and confirming your Job
- Event Manager





Deploy MediaOps

Use the dataminer.services Catalog to easily deploy the solution



The dataminer.services catalog

Your key to DevOps success

- The Catalog on **dataminer.services** is your one stop shop for connectors, scripts, visios and packages.
- It can automatically deploy items to your Cloud Connected and DaaS (DataMiner as a Service) systems with a single click

| dataminer Catalog | | | | | Empower | Q | JS |
|---|--------------------------------------|--|-------------------------------------|--|---------|---|----|
| DataMin The DataMiner Catalog of downloadables created by Da packages, connectors, Autom | | | fers an extensiv ItaMiner conten | e collection of t experts, such as | | | |
| Q Search catalog | | | | Browse catalog | | | |
| Trendi | ng | | Featur | ed | | | |
| \$ | Microsoft Platform Visio | | \bigcirc | Alarm Report Application package | | | |
| 53 | Dom Editor Automation script | | \bigcirc | Empower 2023 - GQI - Hands-On Application package | | | |
| \bigcirc | Cisco Manager Application package | | \bigcirc | Empower 2023 - DOM - Hands-On Application package | | | |
| hemoste | Harmonic VOS | | Ŕ | Empower 2023 - SRM - Hands-On | | | |



Deploying MediaOps

Exercise

1. Go to catalog.dataminer.services

- 2. Use your DCP account to log in.
- 3. In the upper right corner, verify you're in the **Empower** organization.
- 4. Search the catalog for the package called: Empower MediaOps -
- 5. Click on the package name to select it.
- 6. (Select the most current version of the package)
- 7. Click the **Deploy** button.
- 8. From the popup, select your DaaS system and click the **Deploy** button to start the deployment.
- 9. NOW WE WAIT!





exercise

Deploying MediaOps

Exercise

- How to check if the deployment was successful?
 - Check deployment status of the package via **admin.dataminer.services**
 - Under <u>DataMiner Systems</u> check **Deployments**
 - Look for package Empower MediaOps
- Status of the package should eventually be Succeeded
 - Go to dataminer.services
 - Go to the home page of your DMA by clicking the
- Check that all MediaOps applications are visible :

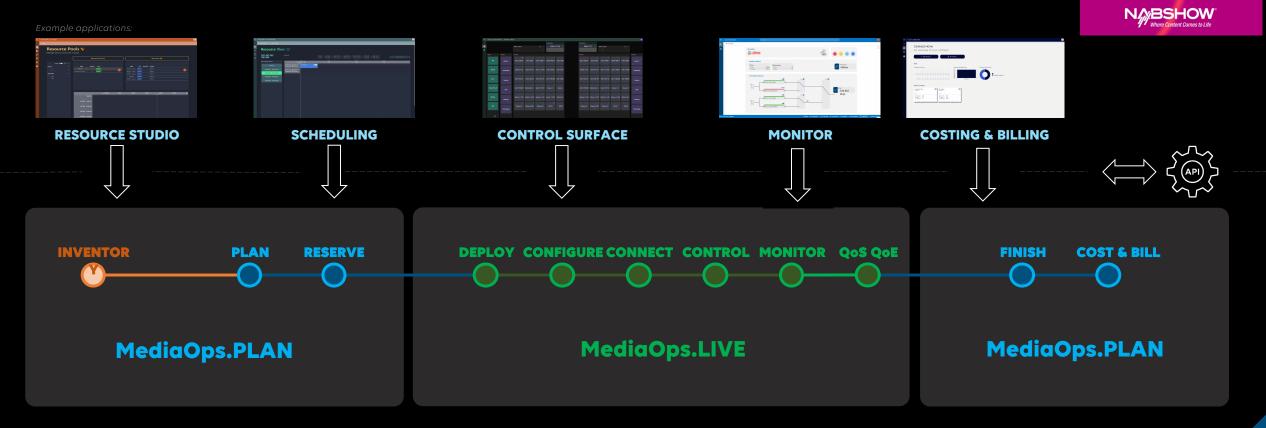


- Check that the demo data is installed
 - Open up **Resource Studio** app and check that there are resource pools and resources available

icon

dataminer.MediaOps

Digital operations : data driven, simplified and automated operations



AWARDS 2024

WINNER

MediaOps PLAN

Break it down for me... what is it?



MediaOps PLAN

What is it?

- PLAN is the part of MediaOps that enables different groups in an organization to plan, track, schedule and monetize the various resources used to provide services to customers (internal or external).
- Specifically, it's a collection of task focused apps that provide teams with the tools they need to manage the planning and scheduling for a facility.
- The Apps include:
 - **Resource Studio** manage all your schedulable items including people, rooms, equipment and more.
 - **People & Orgs** store information about the People, Teams and Organizations you work with.
 - **Scheduling** create Jobs to schedule all your resources, prevent conflicts generate billing data and ensure you never run out of capacity.
 - **Cost & Billing –** manage the contracts and rate cards used to generate your cost and billing data.
 - Satellite Data & Capacity Planning manage the satellite transponder band plans an generate bookable resources for it.



RESOURCE STUDIO











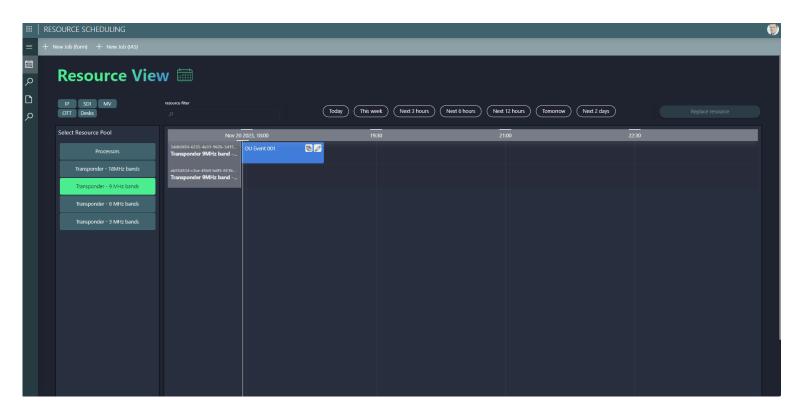
COSTING & BILLING



Scheduling

Schedule resource pools, resources and entire workflows

- Easy scheduling of **resources**, **resource pools**, **entire workflows** or a hybrid
- Tailored to
 - Booking teams
 - Operations teams
- Error-free operation following predefined job state - transition automation





Schedule job properties

Record holding all details of the job

ADMINISTRATION

TECHNICAL WORKFLOW

COSTING & BILLING

JOB INFO

Unique ID Name Start, end and approx. out time Schedule recurrence* Priority* Description Notes

LIST OF NODES & TOPOLOGY

Resources and resource **pools**

Input and output **signal descriptions** (vSG)

Connectivity (optional) between nodes : L-band, ASI, SDI levels, SMPTE ST 2022, SMPTE ST 2110 (including level selection)

NODE AUTOMATION BEHAVIOR

Selection of the operator **ad-hoc fast-control** script of each node (IAS)

Enable or disable **automatic node configuration** at job-start time with job-defined configuration parameters

Order of sequence for node and connectivity automated configuration

Operator indicator that **manual operator** configuration is required

Custom automation logic (only if default automation behavior needs customization)

CONTRACT & SUMMARY

VALUES

- Customer organization
- Job owner and contact persons
- Contract
- Total calculated cost
- Total calculated rate
- Total calculated rate uplift
- Total calculated discount rate

COSTING & BILLING DETAILS

Table of all job line items with **billing** and **costing** details for each node/resource

Units used * unit rate = total rate & total cost

Override rate & cost

Speed order fees & cancellation fees

References to rate cards used

NODE RESERVATION BEHAVIOR

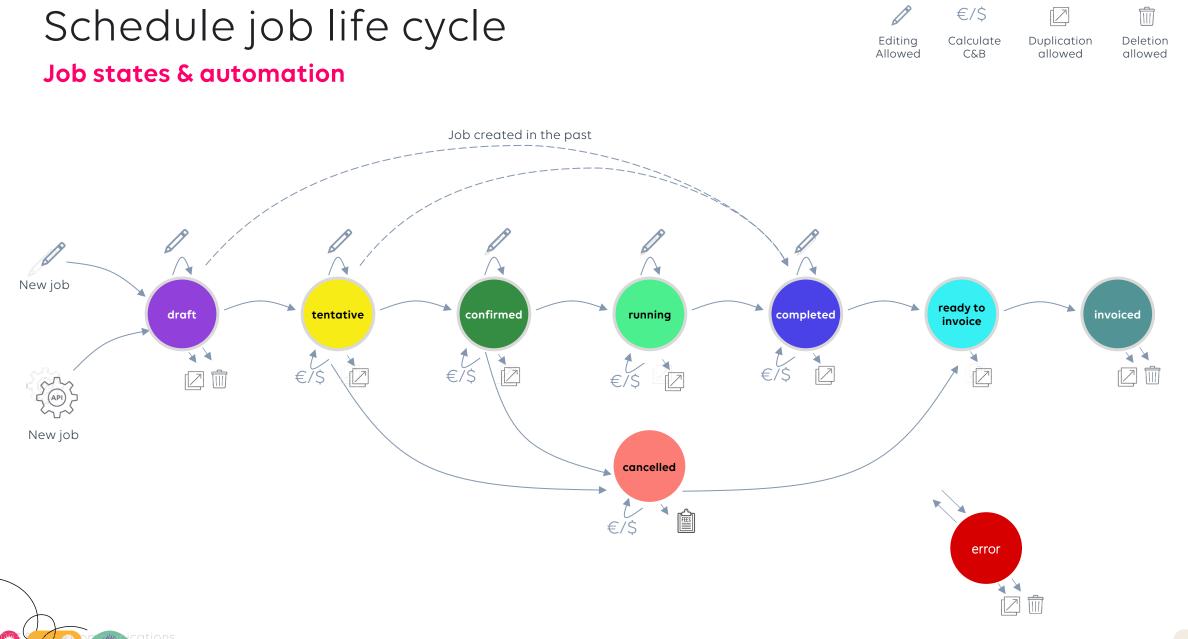
Enable or disable reservation for each individual node : makes it easy to add **nonbookable assets** to the WO

SERVICE MONITORING

Select when to **start service monitoring** : create DataMiner service instantly or at job start

Select when to **stop service monitoring** : delete DataMiner services at the end of the job or not

Optionally select the service **visualization** by selecting a Visio Service Template*



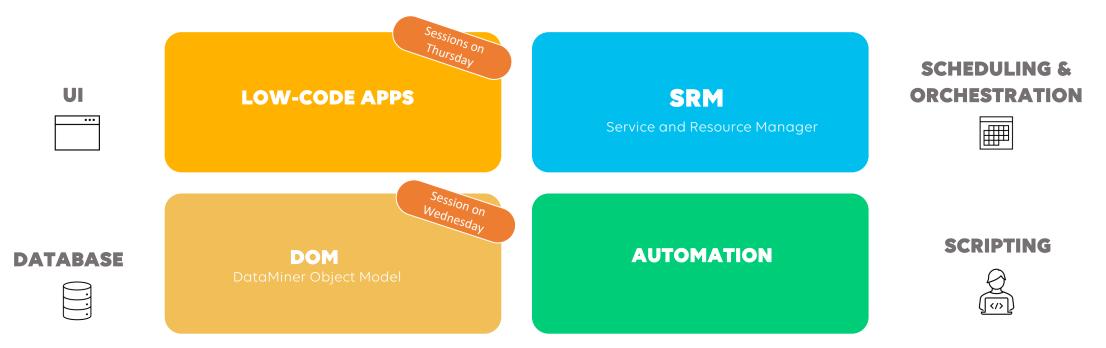
MediaOps PLAN

How is it built?



dataminer.MediaOps Stack

MediaOps is pre-canned solution based on an **existing DataMiner stack**







Install Dom Viewer

• Install package **Dom Viewer 2.0** from catalog to your DAAS system

DataMiner Catalog

The DataMiner Catalog offers an extensive collection of downloadables created by DataMiner content experts, such as packages, connectors, Automation scripts, Visio files, and more.

| Q dom | viewer 2.0 | | | | | |
|-------|---------------------------------------|--|--|--|--|--|
| Ø | Dom Viewer 2.0 Application package | | | | | |
| | View all results | | | | | |



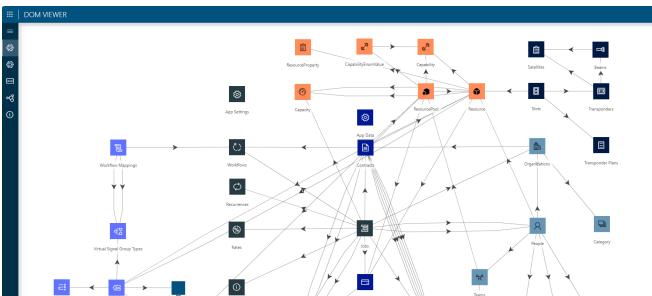
Job DOM

Dom Viewer

• Once deployed, you should have the low-code app installed called **DOM Viewer**

Billing Rateca

- Open the DOM Viewer app
 - The first page will show the **Common Data Model (CDM)** of the DataMiner standard solutions like MediaOps



Job Statuses

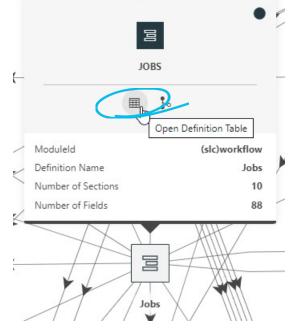
Session Data

| DevOps 🕂 | |
|------------|--|
| | |
| DOM Viewer | |



Dom Viewer

- Looking into the **Jobs** DOM definition
- Hovering over it will show tooltip
- Select the table icon to view the details of the Jobs DOM Definition



| | | | | Jobs Field | Descriptor | s | | | |
|-----------------|--------------|----------|------------|-------------------|------------------|-----------|-----------|----------|------------|
| Job Info | Monitori | Job Exec | Nodes | Connecti | Costing a | Costing a | Node Ca | Node Rel | Job Er |
| NAME | | ТҮРЕ | | DESCRIPTION | | | READ ONLY | | OPTIONAL |
| 🗅 Job Info | 5 | | | | | | | | م |
| 🚥 Job ID | | C Strin | g | i Human-rea | dable ID of a jo | b, auto | No | | Yes |
| \cdots Job Nar | me | C Strin | g | (i) A short nan | ne for the Job. | | No | N | /landatory |
| ⊡ Job Des | cription | 🕞 Strin | g | (i) A descriptio | on of the Workf | low th | No | | Yes |
| Workflo | w | 🕞 Guid | I | (i) If the job w | as created start | ing fro | Read Only | Ś. | Yes |
| \cdots Job Stat | tus | 🕞 Guid | I | (i) The user de | fined status val | lue indi | No | | Yes |
| \cdots Job Sta | rt | 🔽 Date | Time | (i) The time th | e Job starts. | | No | N | /landatory |
| \cdots Job End | I | Date | Time | (i) The time th | e Job ends. | | No | N | /landatory |
| ••• Approx | out duration | 🕞 Time | Span | Ō | | | No | | Yes |
| ••• Approx | out time | Date | Time | (i) Optional tin | ne that could b | e used | No | | Yes |
| ⊡ Job Pric | ority | C Gen | ericEnum`1 | (i) Describes th | ne relative impo | ortance | No | Ν | /landatory |
| . Recurre | nce | 🕞 Guid | I | (i) If the job is | part of a recur | rence, t | No | | Yes |
| ⊡ Job Sou | irce | 🏹 Strin | g | (i) Tracks the s | ource of a Job. | Potent | Read Only | | Yes |
| I Job Not | tes | 🏹 Strin | g | (i) General not | e field to comr | nunicat | No | | Yes |
| Origina | LJob Start | Date | Time | (i) The start da | te/time of the | ioh at t | No | | Yes |



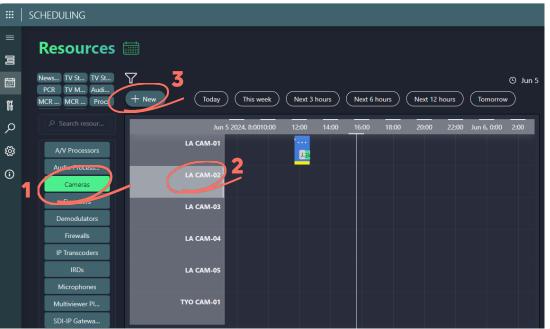
dataminer.MediaOps Plan

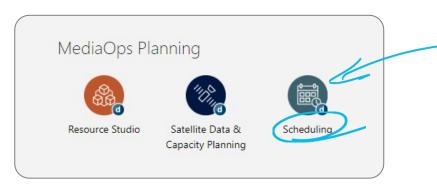
Getting hands-on with the apps



Schedule a job with single resource

- From the home page of your system, open the Scheduling app
- Open the Resources page:
- 1. Select a resource pool on the left most grid (e.g. Cameras)
- 2. Select a resource from the pool by select it on the left side of the schedule (e.g. LA CAM-02)
- 3. Click the + **New** button





exercise

Schedule a job with single resource

- In the dialog **Create Job** enter:
 - Name: empower 1
 - Description : be creative 🙂
 - Start and End time : some time range in the future
- Click Next

| Create job | | × |
|-------------|----------------------------------|------------|
| Resource | LA CAM-02 | |
| Name | empower 1 | |
| | empower session on MediaOps PLAN | |
| Description | | |
| Start Time | 05 Jun 2024 at 16 : 30 | |
| End Time | 05 Jun 2024 at 17 : 30 | Ē |
| | | |
| Workflow | - Select - | < Show all |
| Cancel | Next | |

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Schedule a job with single resource

- On the next dialog enter the
 - **Organization:** the customer which has ordered the job.
 - Job Owner:
 - Indicates who is the main contact/responsible for this job
 - Only shows people within the selected organization
 - Contract
 - Determines the billing for the job
 - Only shows contracts linked to the select organization
- Click Save

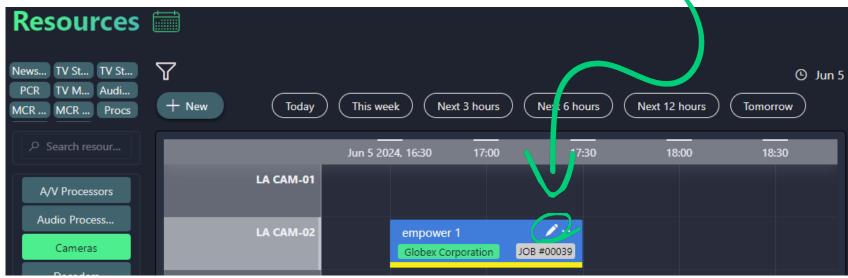
| Create job | | × |
|-------------|----------------------------------|----------|
| Resource | LA CAM-02 | |
| Name | empower 1 | |
| | empower session on MediaOps PLAN | |
| Description | | |
| Start Time | 05 Jun 2024 at 16 : 30 | |
| End Time | 05 Jun 2024 at 17 : 30 | a |
| Workflow | - Select - | Show all |
| Cancel | Next | |





Viewing/editing a Job

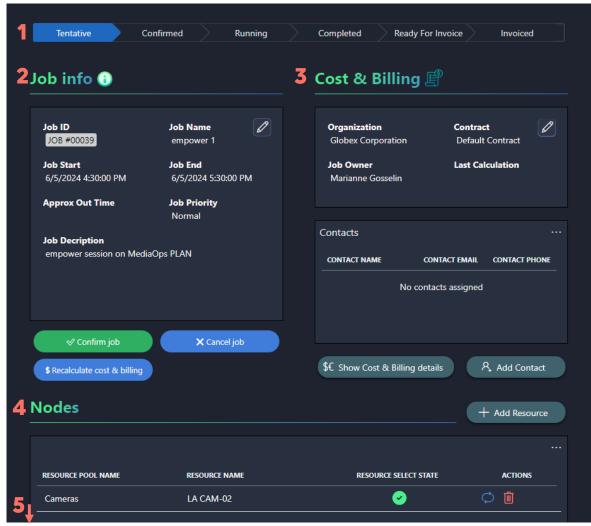
• On the Resource page: find the job called **empower 1** and click the **pencil icon** to view the details of job





Viewing/editing a Job

- This will show the **Job detail panel** where you can find all info related to the job:
 - 1. Job state: current state of the job
 - 2. Job info: job metadata
 - 3. Cost & Billing: Organization / Contract / job Owner
 - **4. Nodes** : shows which resource(s) are booked by this job. In this case: LA CAM 02
 - 5. Workflow : workflow representation of all booked nodes



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Building a workflow

- Workflow Designer
 - Allows to design resource workflows to be used when scheduling a job
 - To open it go back to app overview and select the app called **Workflow Designer**





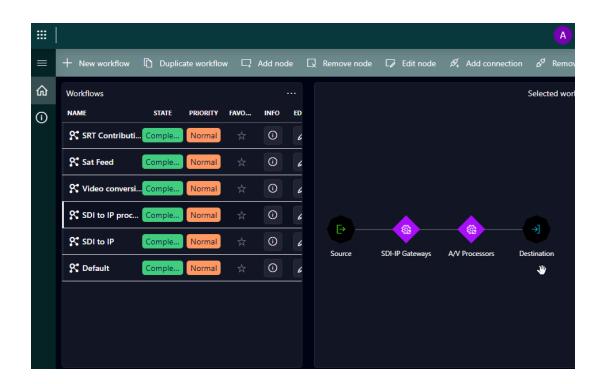


Building a workflow

- Workflow Designer:
 - Allows to define the **technical workflows**
 - Both **ad hoc** and **scheduled** operations.
 - Consists
 - Sources
 - Destinations
 - Resource pools
 - Resources
 - Connections

Note:

Workflow Designer will be covered during the MediaOps LIVE sessions on Wednesday



Creating a Job (from workflow)

- Open the Scheduling app again
- On the Jobs page click the + New



- In the dialog **Create Job** enter:
 - Name : empower workflow
 - Description : ...
 - Start and End time : some time range in the future
 - Workflow: select from drop-down the workflow called "SDI to IP processed"
- Click Next

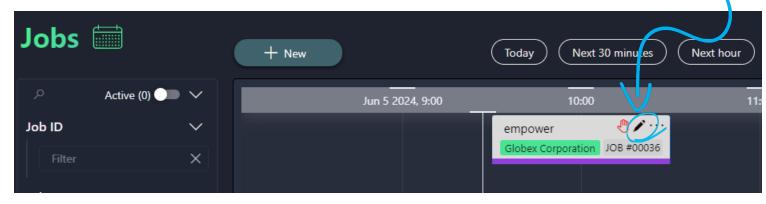






Viewing/editing a Job

• On the schedule find the job called **empower workflow** and click the **pencil icon** to view the details of job





Assigning a resource from a pool

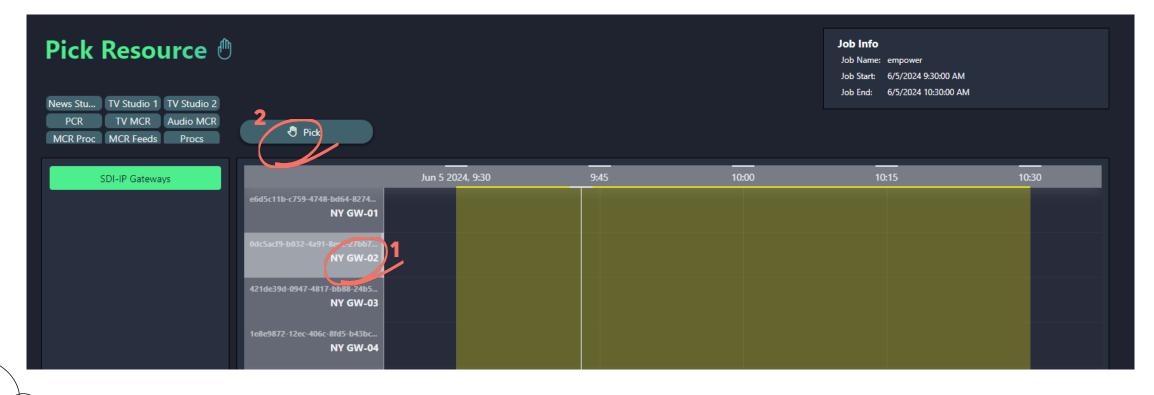
- In the **Nodes** list we can see which resources have already been assigned to the job
- The row with the $\ell^{(||)}$ icon indicates that a resource pool has been assigned , but we did not pick an actual resource for it yet.
- Click the (III) icon to open the schedule view showing the availability of resources in that pool

| RESOURCE POOL NAME RESOURCE NAM | | | |
|---------------------------------|-----------------|--------------|-------|
| | NE RESOURCE SEL | ECT STATE AC | TIONS |
| A/V Processors NY PRX-05 | • 🗡 🔮 |) 🗘 📋 | |
| SDI-IP Gateways | | ¢ 🖻 | |



Assigning a resource from a pool

- 1. To pick a specific resource select it on the left side of the schedule view: e.g. NY GW-02
- 2. Next click the (h) **Pick** button to confirm the selection



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Moving a job to the next state

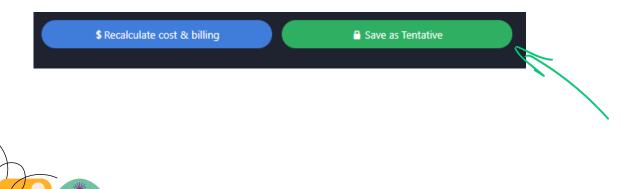
• Once we close the dialog, we can now see that all resources have been selected

| RESOURCE POOL NAME | RESOURCE NAME | RESOURCE SELECT STATE |
|--------------------|---------------|-----------------------|
| A/V Processors | NY PRX-05 | |
| SDI-IP Gateways | NY GW-02 | |

• On the top of the job panel we can see the job is still in **Draft** state

| Draft | Tentative | Confirmed | Running | Completed | Ready For Invoice | Invoiced |
|-------|-----------|-----------|---------|-----------|-------------------|----------|
| | | | | | | |

• To move the next state click the Save as Tentative button



Moving a job to the next state

• Once we close the job panel , we can see that the job state has changed (yellow color)

empower

Globex Corporation JDB #00036

1 ...

Note: you can also move between states from the schedule view directly (via context menu)





Job states Draft

Tentative

Confirmed Running Completed Ready for invoiced Invoiced Canceled Error

Adding additional resources to a job

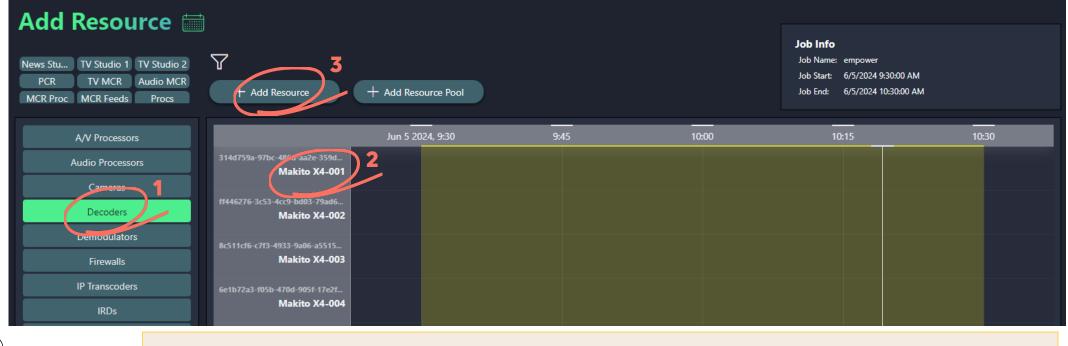
- Open the job again from the schedule (pencil icon)
- On the job details panel, click the Add resource button on top of the Nodes table

| Nodes | | | + Add Re | esource |
|--------------------|---------------|-----------------------|----------|---------|
| | | | | |
| RESOURCE POOL NAME | RESOURCE NAME | RESOURCE SELECT STATE | ACTIONS | |
| A/V Processors | NY PRX-05 | Solution | ¢ 🗓 | |
| SDI-IP Gateways | NY GW-02 | Solution | ¢ i | |
| | | | | |



Adding additional resources to a job

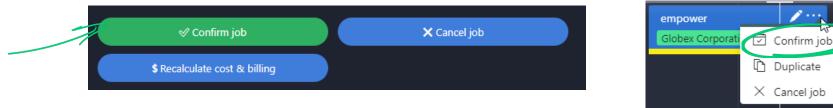
- 1. Select a resource pool on the left most grid (e.g. Decoders)
- 2. Select a resource from the pool by select it on the left side of the schedule (e.g. Makito X4-001)
- 3. Click the Add Resource button



Additional exercise: try to swap out a resource with another one from the same pool

Moving a job to complete state

- Now we have all resources that we need, we can move the job to confirmed state
 - Can be done from the job details panel or from the schedule view



• Validate that the job has moved to **Confirmed** state by checking the stepper component

| Draft | Tentative | Confirmed | Running | Completed | Ready For Invoice | Invoiced |
|-------|-----------|-----------|---------|-----------|-------------------|----------|
| | | | | | | |

• Now our job is ready to start whenever the start time is reached, in which case it will move to the **Running state**

1



Event Manager

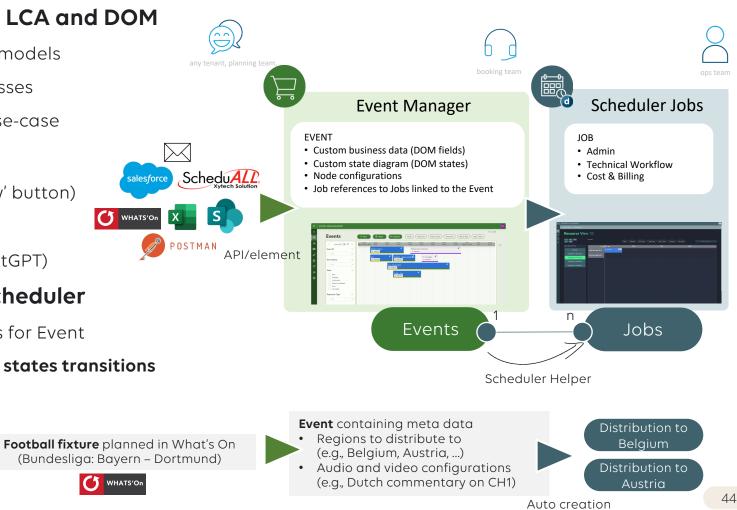


Event Manager*

Customized layer with **unlimited flexibility and automation**

- 'Event' layer on top of Jobs leveraging LCA and DOM
 - Custom **DOM model** in line with business data models
 - Custom Event **state diagram** in line with processes
 - **Tailored** to business logic & processes of the use-case
- Variety of options to Generate Events
 - **Manual creation** in the LCA using forms ('+ New' button)
 - API integrations (E.g., ScheduALL, Postman)
 - Processing unstructured text using AI (E.g., ChatGPT)
- Automated management of Jobs in Scheduler
 - Based on Event meta data \rightarrow auto **create** Jobs for Event
 - Based on business processes \rightarrow automate Job states transitions

Example

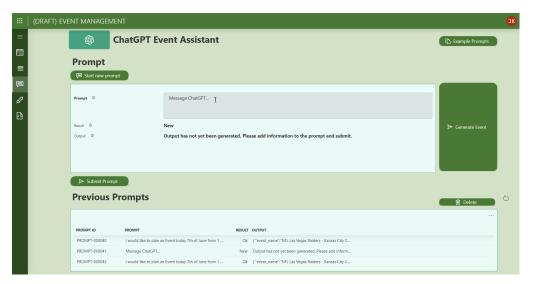


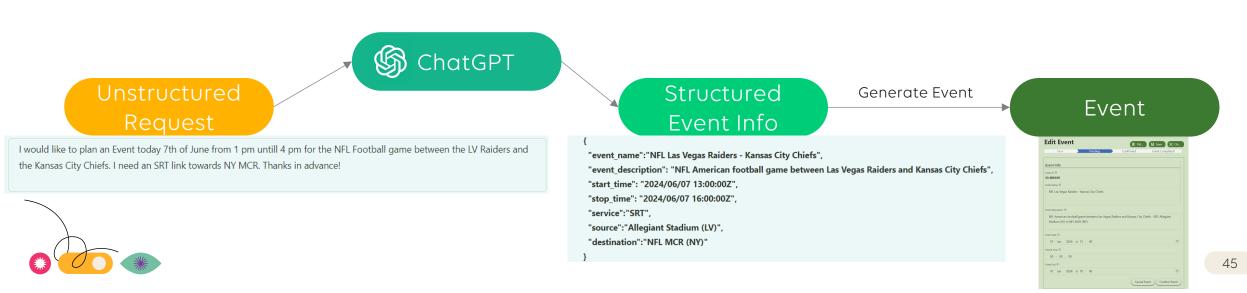


of Jobs

Event Generation using GPT models

- Requests often come in with **unstructured format** (E.g., mails, pdf, ...)
- GPT models allow to interpret this information and automatically translate into an Event fields
- Minimizing manual intervention by plan/booking teams

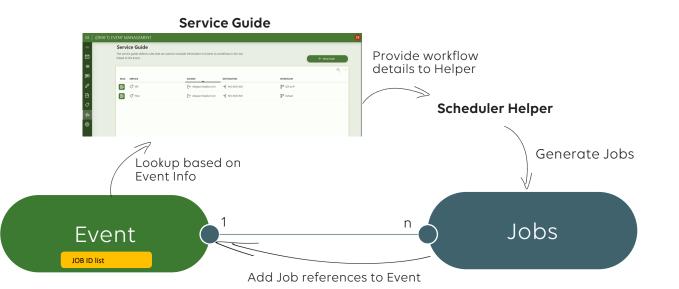




Automatic Creation of Jobs in Scheduler

- Automatically Create Jobs based on business rules
 - Defined in custom automation scripts
 - Or more generic scripts reading 'Service Guide' Table
- Translate Event info into Job(s) with workflow(s)

| | (DRAFT) EVENT MANAGEMENT | | 8 |
|----|---|-------------------------------------|---|
| = | Events | S Jun 10 | |
| ■ | 은 Active (0) 🔵 넣 🗸 | Jun 10 2024, 600 12:00 18:00 Jun 11 | |
| P | Event ID 🗸 🗸 | | |
| ¢Q | Filter X | | |
| ி | Event Name 🗸 🗸 | | |
| | Filter X | | |
| | State New Pending Confirmed Fror Cancelled Requester Type Filter | | |







dataminer.MediaOps PLAN part 2



SEE YOU IN XX MINUTES



4



emp wer

Agenda:

(16h40 - 17h20) • Resource Studio

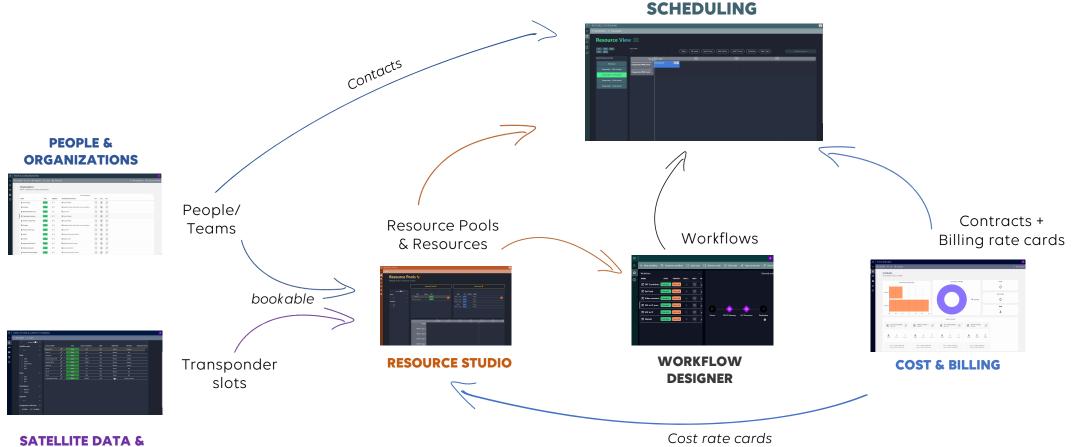
- create your own resources, pools, capabilities and capacities
- People & organizations
 - Create your own organization, team and bookable staff
- Costing & billing
 - Create your own cost rate card, billing rate card, contract
- Transponder management
 - create your own transponder plan and book a slot
- Scheduling
 - Schedule a job using all the created objects above





dataminer.MediaOps PLAN

How do these apps relate to each other?

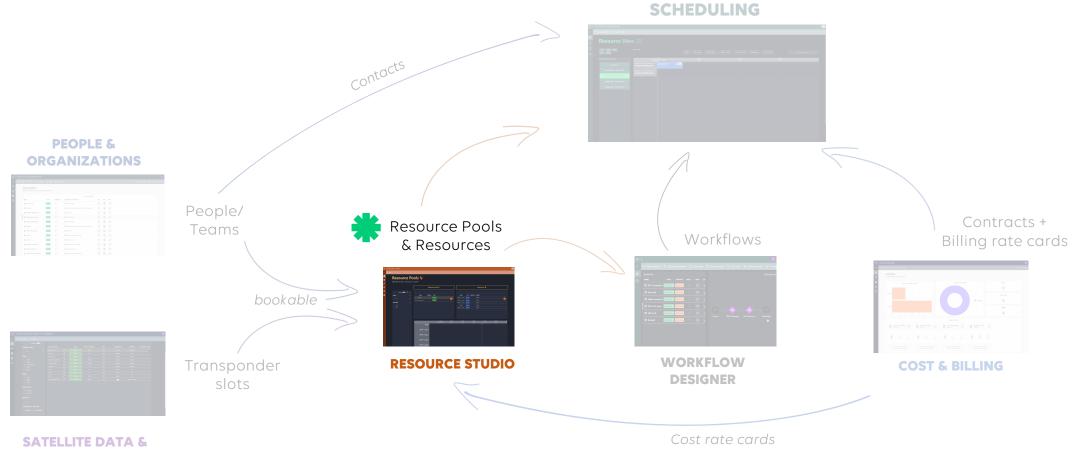


CAPACITY PLANNING

All the things you need to schedule, managed in one place!



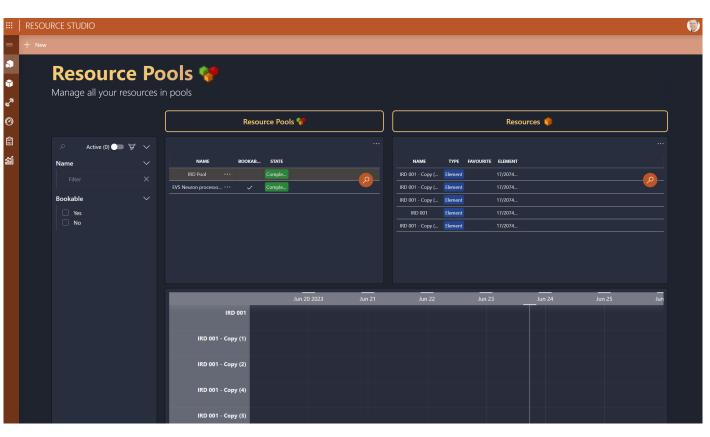
Management and optimization of your resource inventory



CAPACITY PLANNING

Management and optimization of your resource inventory

- **Centralized** management of all your resources.
- Both managed and unmanaged resources.
- Define what your resources are **capable** of, what **properties** and how much **capacity** they have.
- Organize large numbers of resources in **Resource Pools**.
- Gain **insight** on how your resources are being used.
- Set **costing** information to track how much your resources cost based on the schedule.



Create a new resource pool

- From the home page, open the Resource Studio app
- On the Resource Pools page, create a new pool by clicking the New button (top left)
- In the form enter
 - Name: Antennas
 - Cost ratecard : Default Resource Ratecard
- Click Save
- In resource pool table, click the pencil icon next to the newly created pool
- Click the Mark Complete button on the bottom right
- Now the resource pool moved from draft to complete state





exercise



Create a new resource

- On the **Resources** page, create a new resource by clicking the **New** button (top left)
- In the form enter
 - Name: Antenna 1
 - Type: Unmanaged
- Click Save
- Search for the newly created resource by using the query filter on the left
- Click the **pencil icon** next to the Antenna 1 resource to open the form
- Click the Mark Complete button on the bottom right
- Now the resource moved from **draft** to **complete** state

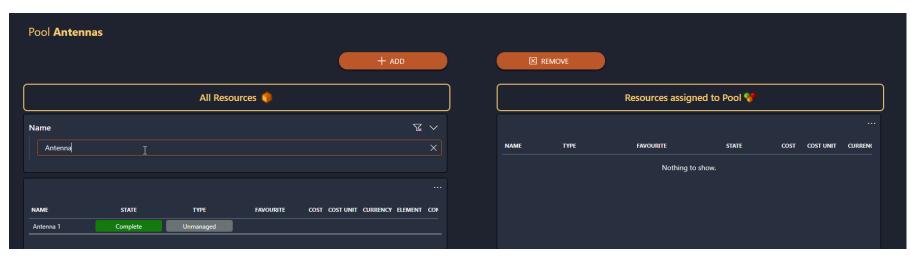


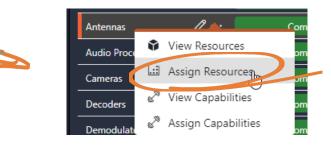


Resource studio

Adding the resource to the pool

- Go back to the **Resource pools** page
- Click the context menu next to the Antennas Pool
 - Select Assign Resources
- Filter on Antenna on the "All Resources" table
- Select Antenna 1
- Click the Add button to add it to the pool







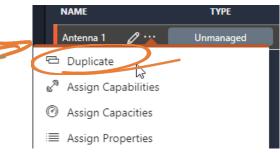
Resource studio

Duplicating resources in a pool

- Close the panel to go back to the **Resource pools** page
- Click the Antennas pool in left-hand table and confirm it contains 1 resource in the right-hand table.
- Click the context menu (...) next to the Antenna 1 resource and select Duplicate
- In the dialog enter the number of duplicates you want to create: e.g. 9

| Confirm that the Antennas resource poo | ol has 10 antenna resources now. |
|--|----------------------------------|
|--|----------------------------------|

| Name | Antenna 1 | |
|--------------|------------------|--|
| # Duplicates | 9 | |
| | \triangleright | |



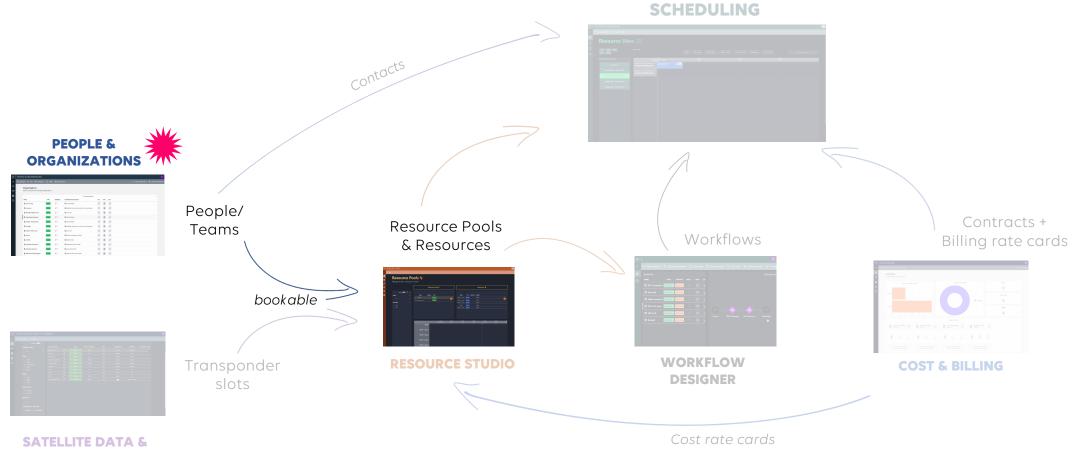


P&O - People & Organizations

Managing contacts and human resources across MediaOps



Manage organizations, teams and people



CAPACITY PLANNING

Manage organizations, teams and people

- Manage organizations, teams and people
- Spans across the supply chain : your teams, contractors, suppliers, customers ...
- Contacts can be used in any other application
- Turn people and teams into bookable resources and resource pools
- Assign expertises to teams, and skills to people, to facilitate accurate booking
- Integrate with 3rd party CRM systems to exchange (import / export) people and team information (engineering)

| III | : PEOPLE & ORGANIZATIONS | | | | | | | | | | A | |
|---------|--|--|------------|--------|-------------------|--|-----|-----|--------------------|-------------|----------|--|
| = | 田 Overview 듣 List 🕒 Categories 🎝 Drafts 🕼 Deprecated | | | | | | | | + New organization | 📋 Deprecate | Selected | |
| ମ ୪* | | Organizations Search, navigate and manage organizations | | | | | | | | | | |
| ħ | | | | | | All organizations | | | | | | |
| i | | NAME | | STATE | MEMBERS | ORGANIZATION CATEGORY | DET | CON | EDIT | | | |
| | | 🏚 Acme Corp | | Active | ۶ ^۹ 1 | 🖵 Social Media | Ō | | Ø | | | |
| | | 🏚 Amazon | | Active | д ^А 3 | Satellite Video and Audio Communications | 0 | | Ø | | | |
| | | BlueSky Mee | dia Corp | Active | я ^р 1 | 🖵 Law Firm | 0 | | Ø | | | |
| | | Derdyne S | systems | Active | д ^А 3 | 🖵 Social Media | 0 | | Ø | | | |
| | | 🛱 Globex Corp | oration | Active | я ⁹ 2 | 🖵 Social Media | 0 | | Ø | | | |
| | | 🎒 Google | | Active | g ^R 4 | Satellite Video and Audio Communications | 0 | | Ø | | | |
| | | 🛱 Harbor View | r Corp | Active | д ^Р 1 | 🖵 Law Firm | G | | Ø | | | |
| | | 🏚 Hooli | | Active | g ^R 4 | Discrete Movie Production Studio | 0 | | Ø | | | |
| | | 🏚 Initech | | Active | я ⁹ 2 | 🖵 Retail Chain | G | | Ø | | | |
| | | 🏚 Keystone Dy | mamics | Active | д ^{Р,} 5 | Device Provider 🖵 | 0 | | Ø | | | |
| | | 🏚 Massive Dyr | amic | Active | 9 ^م بر | Carl Accounting Firm | 0 | | Ø | | | |
| | | 🎒 Maverich Te | chnologies | Active | g ^R 1 | D Internet Service Provider | 0 | | Ø | | | |

Exercise

exercise

OBJECTIVE:

Create an organization with team and contact(s)

Steps

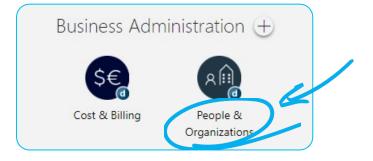
- 1. Create a new organization
- 2. Create a new contact
- 3. Create a team
- 4. Make a team bookable



1. Create a new organization

- From the home page, open the **People & Organizations** app
- Go to the **Organizations** page
- Click the **List** menu on top
- On the top right click New Organization
 - Enter the Organization name of your own company
 - Select a Category
 - Click Save
- Select the newly created organization in the list
- Click Activate Selected





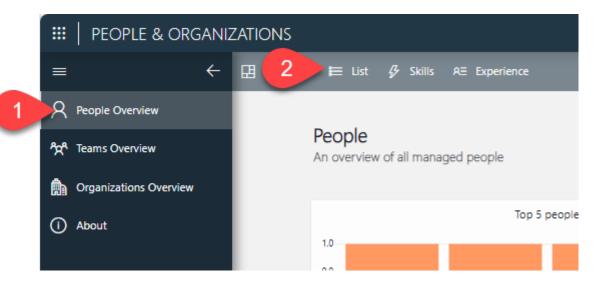


63

People & Organizations

2. Create a new contact

- Open the **People Overview** page
- Click the List menu in the header bar
- Click the New contact button in the header bar
- Enter following data in the form,
 - Name: your name
 - Personal skills: select a value from the drop-down
 - Experience level : select a value from the drop-down
 - Fill in following mandatory fields :
 - Email
 - Phone
 - Street address
 - City
 - Zip
 - Organization: select the organization you created in step 1
- Click Save



exercise

2. Create a new contact

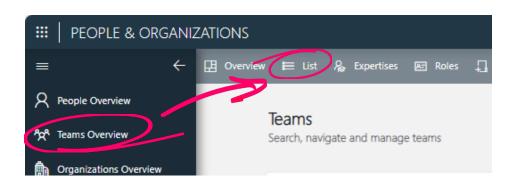
- The **People Drafts** panel will appear and should contain your newly created Person.
- In the **People Drafts** dialog:
 - 1. Selected the newly created contact
 - 2. Click Activate Selected

| | 2 ≡ Activate Selected | Activate All | | × |
|---|--------------------------|--------------|-----------------------------------|------------------|
| | People drafts | | Here you can activate some | e or all drafts. |
| | | Drafts | | |
| | NAME | STATE | SKILL | EDIT |
| 1 | 🔉 David Joseph | Draft | 🖗 Graphic Design | 0 |



3. Create a team

- Next, let's create a new Team. First, switch to the **Teams Overview** page and select the **List** view.
- In the upper right corner of the page, click the **New** Team button.
- The **New Team** panel will open. Fill out the required fields. TIP: use your initials in the Team Name to make it unique to you. For ex., JSZ's Team.
- When finished, click **Save**. The new team will show up in the **Team Drafts** panel.
- Select your team and then click **Activate Selected** to activate your team.
- Once the team is active, it will disappear from the panel and appear in the Teams table.



| | | 🔚 San |
|--|--|-------------------------------------|
| New team | | Here you can create a new te |
| Draft | Active | Deprecated |
| Team information | | |
| Team name ① | | |
| JSZ's Team | | |
| Team email O | | |
| | | |
| jszsteam@ziine.org | | |
| jszsteam@zline.org Team description @ | | |
| Team description © | isperers and bug hunters, known for th ssions, and an uncanny ability to turn o | |
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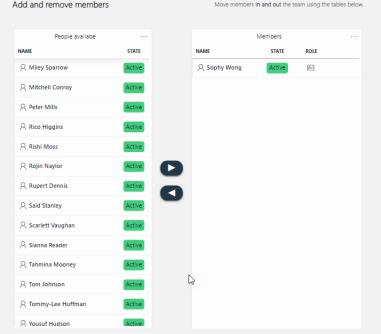


4. Add people to the Team

- From the Teams table, find the team you just created.
- On the right side, are two icons, one to edit the team members and one to edit the team record. Click Edit Team Members icon.
- In the panel that opens, click the **Edit members** button in the upper left.
- The Add and Remove members panel appears. Find and select the person you previously created.
- Click the button with an arrow pointing to the right to move the person to the team.
- Close the Add and Remove panel.

Edit Team Members lcon

Move members in and out the team using the tables below





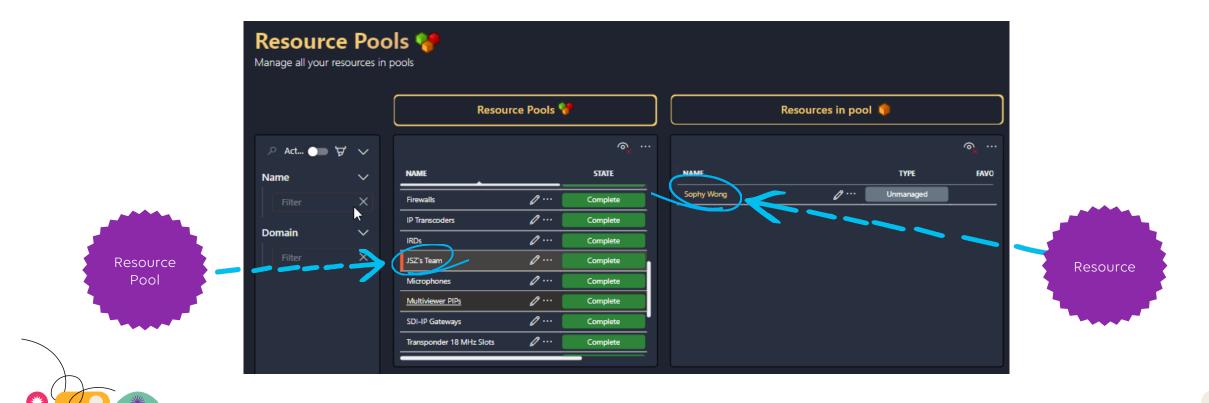
5. Make your team bookable

- With your Team still selected, click the Bookable switch.
- Confirm you want to make it bookable.
- The team should now show as bookable.



6. Confirm your resources have been created

- If you would like to confirm your resources have been created, you can:
 - Open Resource Studio
 - On the **Resource Pools** page, verify your team is a Pool and team member is a Resource.

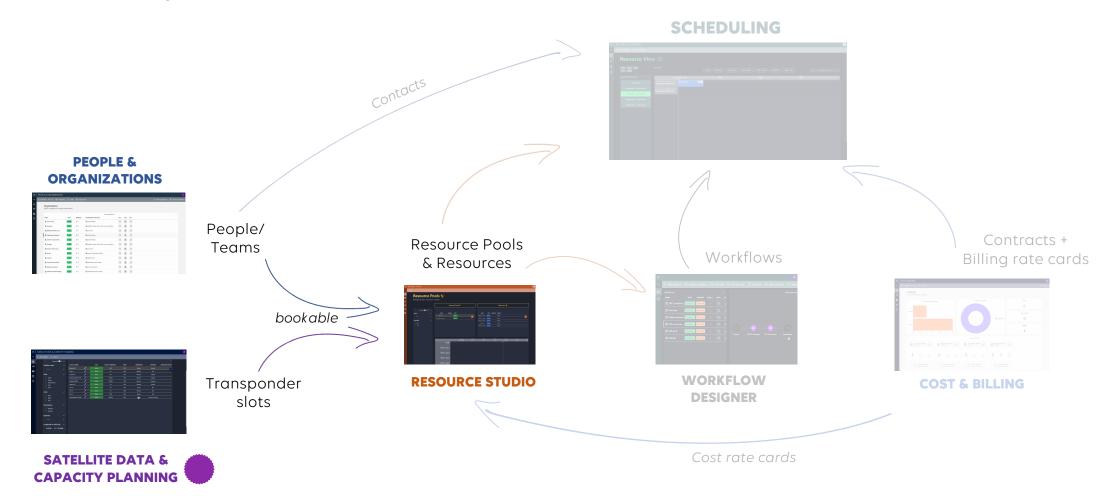


C&B – Cost and Billing

Show me the money!

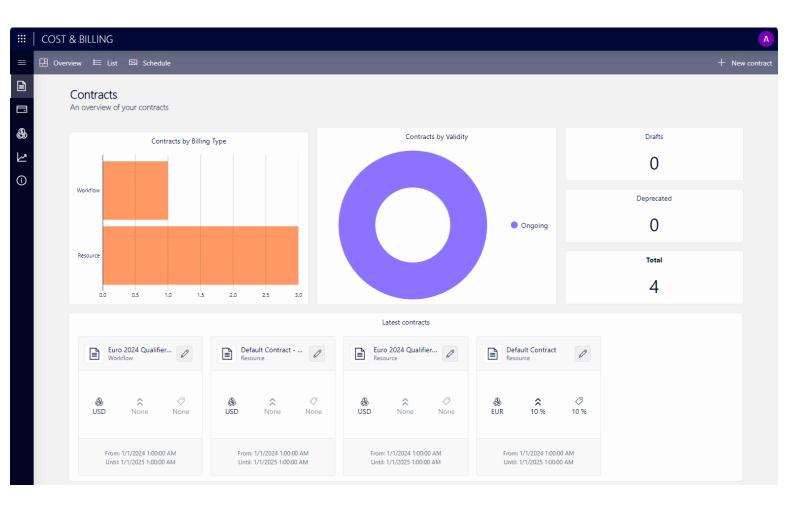


Measure, analyze, forecast and optimize cost & revenues



Measure, analyze, forecast and optimize cost & revenues

- Manage
 - Contracts
 - Rate cards
 - Currencies



Exercise

OBJECTIVE:

Create a contract with billing rate cards that can be used for invoice calculation when jobs are scheduled

Steps

- 1. Create a billing rate card
- 2. Create a contract
- 3. Assign the rate card to the contract for a specific resource pool
- 4. Link the contract to an organization





1. Create a new billing rate card

- From the home page, open the **Cost & Billing** app
- Open the **Ratecards** page
- Click the **List** menu in the header bar
- Click the New billing ratecard button in the header bar
- Enter following data in the form,
 - Name: Antenna
 - Ratecard currency: EUR
 - Minimal time interval: 1 | Minimal time interval unit : Hour(s)
 - Minimal time increment: 15 | Minimal time increment unit : Min(s)
 - Rate: 50
 - Unit: Hour(s)

Click Save

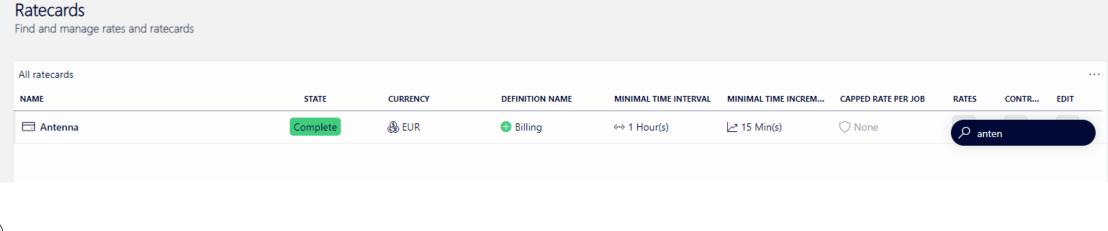




1. Create a new billing rate card

- In the Ratecard Drafts dialog:
 - 1. Selected the newly created ratecard
 - 2. Click Activate Selected
- Close the panel
- Search the newly created ratecard in the table

| | | | | exe | rcise |
|---------------|-----------------------|----------------------|------------------------|------------------------------|---------------------|
| | ≓ Ao | 2 ctivate Selecte |) Activate All | | × |
| | Ra | tecard Drafts | | Here you can activate | some or all drafts. |
| | NAME | | Drafts STATE | DEFINITION NAME | EDIT |
| le | 1 | Antenna | Draft | 🕀 Billing | 0 |
| | | | | | |
| FINITION NAME | MINIMAL TIME INTERVAL | MINIMAL TIME INCREM | CAPPED RATE PER JOB | RATES CONTR. | |



2. Create a new contract

- Open the **Contracts** page
- Click the **List** menu in the header bar
- Click the **New contract** button in the header bar
- Enter following data in the form,
 - Name: **Empower contract**
 - Valid from : today
 - Value until : next year
 - Uplift:0
 - Discount: 0
 - Currency: EUR
 - Billing type: Resource
- Click Save

exercise

2. Create a new contract

- In the **Contract Drafts** dialog:
 - 1. Selected the newly created contract
 - 2. Click Activate Selected

| 2 | | | |
|-----------------------------------|--------|-----------------------------------|----------------|
| E Activate Selected 🔊 Artivate Al | I | | × |
| Contract Drafts | | Here you can activate some | or all drafts. |
| | Drafts | | |
| NAME | STATE | BILLING TYPE | EDIT |
| Empower Contract | Draft | Ŷ | Ø |

exercise



3. Assign the rate card to the contract for a specific resource pool

- On the Contracts (List) page find the row in the table with the newly created contract
- Click the sicon on the contract row in the column called "Pool RCS"



۲

- Select a resource pool in the left-hand table : e.g. Antennas (use table quick filter)
- Select a ratecard in the right-hand table : e.g. Antenna
- Click OK

Empower Contract

• Now we have assigned the Antenna rate card to the Antenna pool in this contract







4. Link the contract to an organization

- On the Contracts (List) page find the row in the table with the newly created contract
- Click the 🖻 icon on the contract row in the column called "Organizations"



- On the panel that opens: click the **Assign** button
 - Select the organization you created in the P&O app before
 - Click Assign
- Now we have assigned the contract to the organization, which will allow us to use it in the scheduling app when creating jobs for that organization

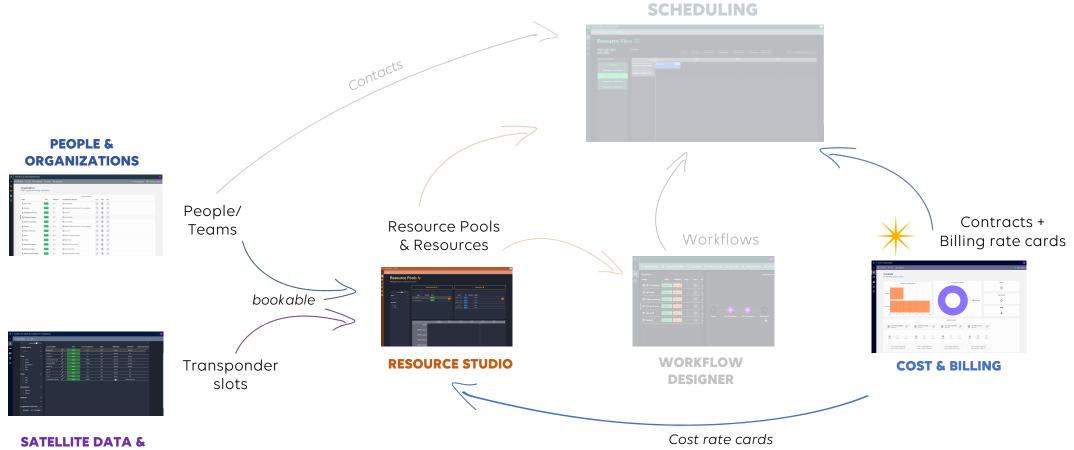


Satellite Data & Capacity Planning

Because juggling data from space is just another day at the office!



Measure, analyze, forecast and optimize cost & revenues

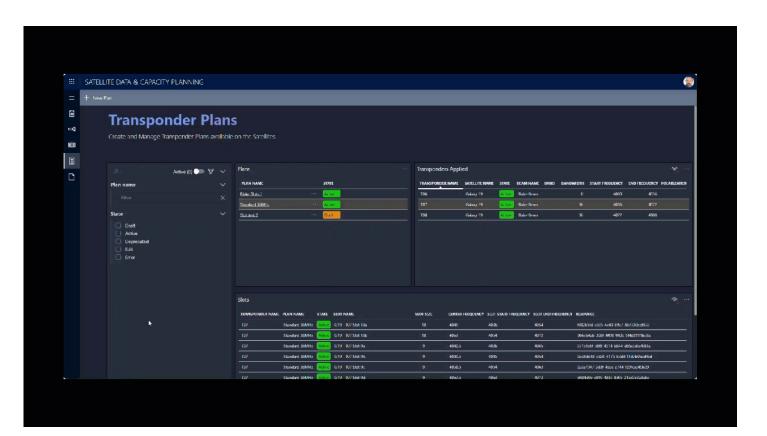


CAPACITY PLANNING

Satellite data and capacity planning

Transponder Planning and Booking

- **Create** and **Manage** information related to your Satellites including the:
 - Satellite info,
 - Beam info,
 - ...and Transponders.
- Create **Transponder Plans** to manage your transponder slot inventory.
- Automatically generate capacity aware **Slot** resources in the Resource Studio.

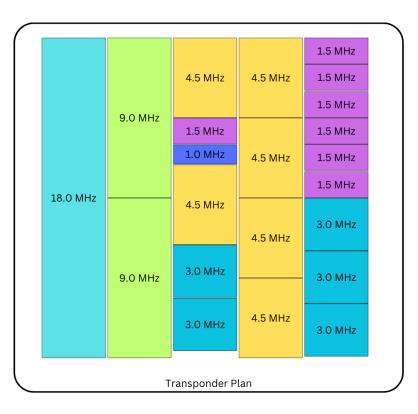




Transponder Plans

What's the big deal?

- Transponder Slots are a "capacity based" resource.
- Unlike other capacity resources, Transponder Slots *also* need to have awareness of

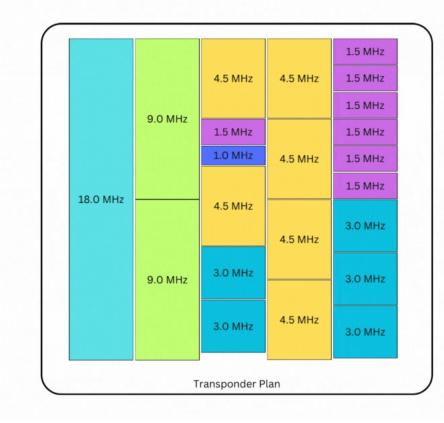




Transponder Plans

What's the big deal?

- Transponder Slots are a "capacity based" resource.
- Unlike other capacity resources, Transponder Slots *also* need to have awareness of



A TRANSPONDER PLAN Contains multiple Divisions of the space Known as "Slots"

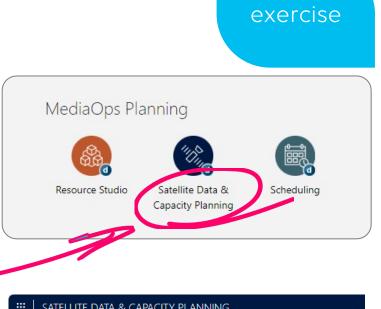


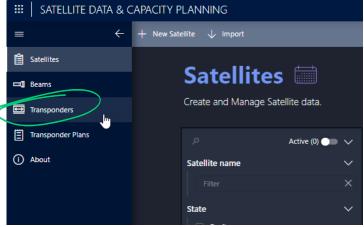
Create a Transponder

Exercise

OBJECTIVE: The following exercise will step you through the basic navigation in the Satellite app as well as creating a new transponder.

- 1. From the home page, open the **Satellite data and capacity planning** app.
- 2. From the **Satellites** page, explore one or more of the Satellite records to get a feel for what information is available.
- 3. Navigate to the **Transponders** page by clicking on the link in the side panel.





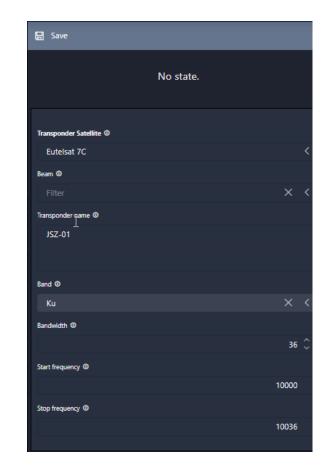


Create a Transponder

Exercise

- 4. From the Transponder page, click the **New Transponder** button to start to create a new transponder.
- 5. From the new transponder panel that appears, fill in the following information:
 - **Transponder Satellite** pick any satellite from the list.
 - **Transponder Name** enter a name for the transponder using your initials and an "-01". For example, JSZ-01
 - Bandwidth set equal to 36
 - Start Frequency enter a value of 10,000
 - End Frequency enter a value of 10,036
 - (optional) you can provide values for the other fields too.
- 6. When finished, click **Save**.







Create a Transponder

Exercise

- After you save the transponder, it will be in a Draft state. To activate the transponder and make it available for the rest of the app:
 - Find your newly crated transponder in the table From the Transponder
 page.
 - For your transponder, click on the context menu and select the *Activate Transponder* option.

exercise

PRO TIP:

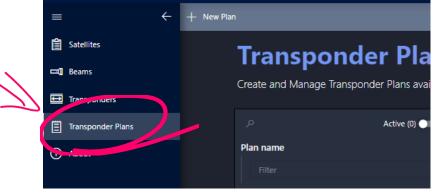
You can use the search icon in the upper right corner of the table to quickly find record!

| III SATELLITE DATA & CAPACITY PLANNING | | | | | | | | | | |
|--|----------------------------|------------------------------|-----------------------|-------------|----------------------------|-----------------------|---------------------------|-------------------|-----------------|------------------|
| | | | | | | | | | | |
| Satellites | Transpon | ders | | | | | | | | |
| 🛋 Beams | Create and Manage Tran | | | Satellites. | | | | | | |
| Transponders | | | | | | | | | | |
| | | | | | | | | | | |
| Transponder Plans | P Active (0) ● | ● 4 ~ | | | | | | | | |
| | Active (0) | ∀ | TRANSPONDER | | SATELLITE NAME | STATE | BEAM NAME | BAND | BANDWIDTH | START FREQU |
| | Transponder name | | TRANSPONDER JSZ-01 | NAME | SATELLITE NAME | STATE Draft | BEAM NAME | BAND Ku | BANDWIDTH 36 | START FREQU |
| | | | | | | | BEAM NAME | | | X START FREQU |
| | Transponder name | | JSZ-01 | 0 | Eutelsat 7C | Draft | BEAM NAME Asia Ku-band | | | START FREQU |
| Transponder Plans About | Transponder name Filter | | JSZ-01 JSZ-02 | 0 0 | Eutelsat 7C Eutelsat 7C | Draft Active | | | | START FREQU |

Exercise

OBJECTIVE: Now that you have transponder, you can now create Slot Resources using a Transponder Plan.

- 1. From the side panel, select the **Transponder Plans** page.
- 2. Click the pencil button next to the plan *New Standard 36 MHz Plan* to view the details of that plan.
- 3. Click the **Cancel** button to close the plan when you have had a chance to review the plan.



SATELLITE DATA & CAPACITY PLANNING

exercise



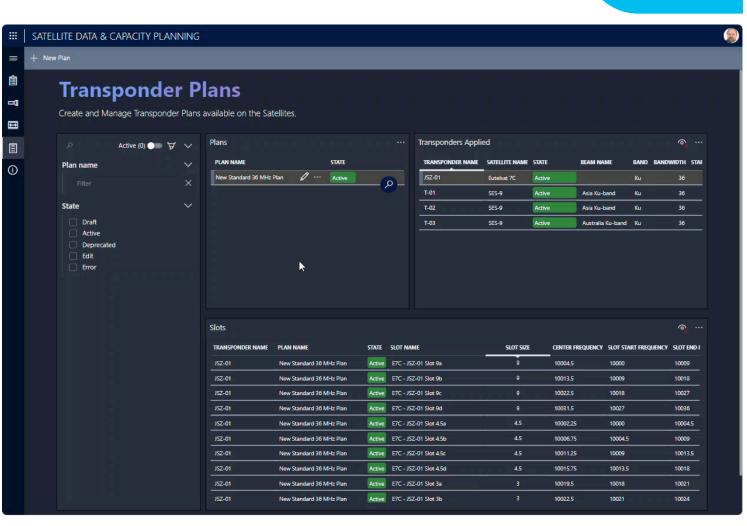
Exercise





Exercise

- 4. Using the context menu next to the *New Standard 36Mhz Plan* entry, select **Manage Applied Transponders**.
- In the Available Transponders list, find and select the Transponder you just created (you can use the table filter to make it easy).
- 6. Click the >> Add button.
- A message will appear informing you the action has started.



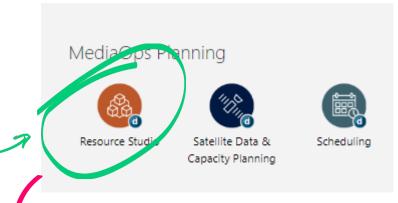


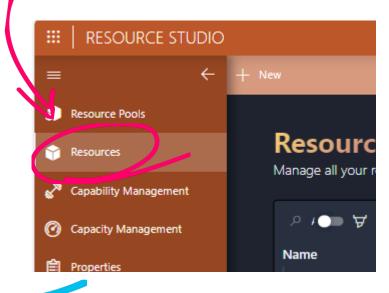
Exercise

exercise

- 8. Give it a minute or two, then verify your resources have been created. From the Root page select the **Resource Studio** app.
- 9. Then select the **Resources** page from the app.
- 10. Finally, enter your initials in the Resources table filter to find your newly created Slot resources.

| Resources (| from one single app | | | | |
|-----------------------|---------------------|-----------------------|----------|-----------|----------|
| م Active | e (0) 🕒 🛱 🗸 | | | | |
| Name | \sim | NAME | | ТУРЕ | STATE |
| Filter | × | E7C - JSZ-01 Slot 18a | Ø | Unmanaged | Complete |
| | | E7C - JSZ-01 Slot 18b | Ø | Unmanaged | Complete |
| Туре | \sim | E7C - JSZ-01 Slot 3a | Ø | Unmanaged | Complete |
| no lower bound and no | o upper bound | E7C - JSZ-01 Slot 3b | Ø | Unmanaged | Complete |
| Element (70) | | E7C - JSZ-01 Slot 3c | Ø | Unmanaged | Complete |
| Unmanaged (117) | | | Q | Unmanaged | Complete |
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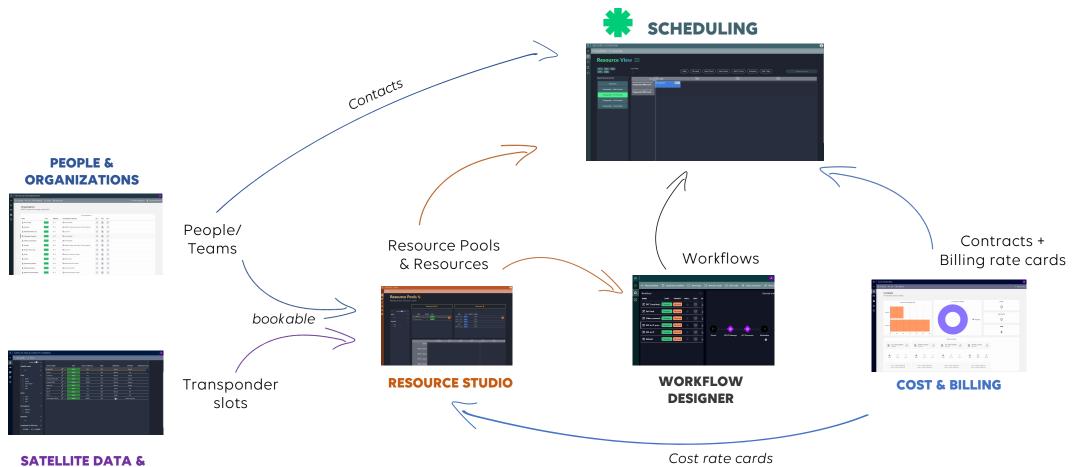


Scheduling

Bringing it all together



Scheduling



CAPACITY PLANNING



exercise

Scheduling

Exercise 1: schedule a job for an antenna and calculate invoice

OBJECTIVE:

Schedule a job for with the organization , job owner (contact) and contract and resource (Antenna) and pool (Antennas) which we created in previous exercises

Trigger the cost & billing calculation to see the total pricing and details per resource for the created job

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Scheduling

Exercise 2: schedule a job for a transponder slot

OBJECTIVE:

Schedule a job booking one of the created transponder slots



exercise





